

Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District

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AGENDA

Regular Meeting of Monday, March 16, 2026 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the Consumer Affairs Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – February 16, 2026 meeting
4. Discussion re: Customer Care site visit
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for February 2026 for \$5,628.00
7. New Business
8. Upcoming Meetings:
 - Monday, April 13, 2026 at 5:00 p.m. (*Finance Committee regular meeting to review FY 2027 Budget*)
 - Thursday, April 16, 2026 at 5:00 p.m. (*CAC special joint meeting with Land Use Committee to review FY 2027 Budget*)
 - Monday, April 20, 2026 at 5:30 p.m. (*CAC Regular meeting*)
9. Adjourn

*Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit <https://tinyurl.com/3u3h9n3x>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.

SAFETY MOMENT

PEDESTRIAN SAFETY

As winter transitions into early spring, roads can become more dangerous than many drivers expect. Even though conditions look better, these several hidden hazards appear when the snow begins to melt, and temperatures fluctuate:

1. Increased pedestrian, cyclist and outdoor activity
2. Joggers and dog walkers
3. Children playing outside

Drivers must stay alert and reduce speed in residential areas and near schools or parks. They should avoid these common mistakes:

1. Overconfident driving after winter
2. Risk of complacency on road surfaces
3. Melting conditions and standing water

In all circumstances, use caution and drive defensively, even when conditions seem safe.

Service – Teamwork – Accountability – Respect – Safety

Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

Tap Into
Safety



Regional Water Authority



 Regional Water Authority

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

February 16, 2026

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, February 16, 2026, via remote access. Chair Campbell presided.

Members present: N. Campbell, D. Allard(R), C. Havrda, M. Levine(R), G. Malloy, S. Mongillo(R), and B. Nesteriak(R)

Members absent: R. Smith

RPB: R. Harvey(R), P. Betkoski(R), T. Clifford(R), J. DiCarlo(R), S. Iacuone(R), and C. Mancini(R)

Authority: C. LaMarr(R) and T. Cort(R)

RWA: P. Singh, K. Schnaitmann, J. Hill(R), and B. Hoskie(R)

Office of Consumer Affairs: Attorney Donofrio (“OCA”)(R)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to approve the minutes of its January 26, 2026 meeting, as presented.

At 5:32 p.m., on motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted unanimously to go into executive session to receive a Cyber/Tech/Resiliency update protected under C.G.S. Section 1-200(6)(E) for matters covered by Section 1-210(b)(19)(i)(ii), pertaining to security risk. Present in executive session were Committee members, Messrs. Harvey, Betkoski, Clifford, Cort, DiCarlo, Iacuone, Singh, Hill, Schnaitmann, and Mss. LaMarr, Mancini, Kowalski, Hoskie, and Slubowski.

At 5:39 p.m., Ms. Nesteriak entered the meeting.

At 6:18 p.m., the Committee came out of executive session. No votes were taken in, or as a result of executive session.

Attorney Donofrio, Office of Consumer Affairs, reported no pending escalations or consumer complaints. He has been reviewing the pending Rate Application and submitted his first set of interrogatories, which management has responded to, and RPB members received.

On motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to approve the OCA’s January 2026 billing for \$4,851.00.

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There was no new business to report.

The next regular meeting is on Monday, March 16, 2026, at 5:30 p.m.

At 6:20 p.m., on motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to adjourn the meeting.

Naomi Campbell, Chair

(R) = Attended remotely.

UNAPPROVED