

Representative Policy Board
Consumer Affairs Committee

South Central Connecticut Regional Water District
90 Sargent Drive, New Haven, CT

<https://teams.microsoft.com/meet/26623682524553?p=fBJdlLzvverZjWi8ov>

Meeting ID: 266 236 825 245 53

Passcode: Gy7NS6kU

Or

Dial in by phone

[+1 469-965-2517](tel:+14699652517), [12712579#](tel:+12712579) United States, Northlake

Phone conference ID: 127 125 79#

AGENDA

Regular Meeting of Monday, May 18, 2026 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the Consumer Affairs Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – April 16, 2026 special meeting and the April 20, 2026 regular meeting
4. RWA Rules and Regulations proposed amendments: P. Singh
5. Workforce Update: Prem Singh and Elizabeth Calo
6. Report of OCA – J. Donofrio
7. Approval of OCA invoice for April 2026 for \$4,842.00
8. Volunteers to attend Authority meetings on June 25, July 23, August 27, and September 24
9. New Business
10. Next meeting on Monday, June 15, 2026 at 5:30 p.m.
11. Adjourn

*Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit <https://tinyurl.com/3en8fmx>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.

SAFETY MOMENT

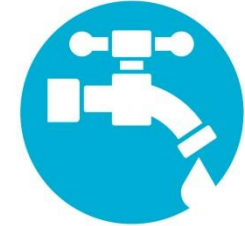
MAY – HEALTHY VISION MONTH

May is Healthy Vision Month: You can have a comprehensive dilated eye exam to check for common eye problems. If you haven't had an exam in a while, schedule one now.

Below are ways you can help protect your vision:

1. Get regular comprehensive dilated eye exams
2. Know your family's eye health history
3. Eat lots of dark leafy greens and fish high in omega-3 fatty acids to protect your sight
4. Maintain a healthy weight
5. Wear protective eyewear when playing sports or doing activities
6. Quit smoking or never start
7. Wash hands before touching your eyes

Tap Into
Safety



Regional Water Authority



Service – Teamwork – Accountability – Respect – Safety

Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

 Regional Water Authority

Representative Policy Board
South Central Connecticut Regional Water District

**Consumer Affairs Committee
Land Use Committee
Special Joint Meeting**

April 16, 2026

Minutes

A special joint meeting of the Consumer Affairs Committee (“CAC”) and the Land Use Committee (“LUC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Thursday, April 16, 2026 at 90 Sargent Drive, New Haven, Connecticut and via remote access.

CAC Members present: N. Campbell, D. Allard(R), C. Havrda, M. Levine(R), G. Malloy, and B. Nesteriak(R)

LUC Members present: M. Levine(R), P. Betkoski(R), B. Eitzer(R), G. Malloy, and J. Mowat Young

CAC and LUC Members absent: P. DeSantis, S. Mongillo and R. Smith

RPB: R. Harvey(R), S. Iacuone(R), and C. Mancini(R)

Authority: D. Borowy(R) and C. LaMarr

RWA: S. Lakshminarayanan, R. Kowalski, P. Singh, V. Benni, J. Hill(R), and C. DelVecchio

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Ms. Campbell, RPB Consumer Affairs Committee chair, called the meeting to order at 5:00 p.m. She reviewed the Safety Moment distributed to members.

At 5:01 p.m., on motion made by Mr. Malloy and seconded by Ms. Young, the Committee voted to go into executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210(b)(5)(B), pertaining to commercial and financial information. Present in executive session were CAC and LUC Committee members, RPB, Authority, RWA, OCA, and RPB staff.

At 6:29 p.m., the Committee came out of executive session. No votes were taken in, or as a result of executive session and the Committee meeting adjourned.

Naomi Campbell, CAC Chair

Mark Levine, LUC Chair

(R) = Attended remotely.

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

April 20, 2026

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, April 20, 2026 at the South Central Connecticut Regional Water Authority, 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, D. Allard, C. Havrda, M. Levine(R), G. Malloy, S. Mongillo(R), and B. Nesteriak

Members absent: R. Smith

RPB: R. Harvey(R), T. Clifford(R), J. DiCarlo(R), C. Mancini(R), J. Mowat Young(R)

Authority: D. Borowy(R)

RWA: P. Singh, B. Hoskie(R), and A. Perugini

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to approve the minutes of its March 16, 2026 meeting, as presented.

Chair Campbell stated that it would be appropriate for the Committee to move into executive session to receive an RWAY Benefits update.

At 5:31 p.m., on motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted unanimously to convene in executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210(b)(5)(B), pertaining to commercial and financial information. Present in executive session were Committee members,

At 6:26 p.m., the Committee came out of executive session. No votes were taken in, or as a result of executive session.

Attorney Donofrio, Office of Consumer Affairs, reported that there are currently no active consumer escalations. He noted that the RWA is in communications with a customer from New Haven regarding a broken meter issue that resulted in a significant bill. The matter dates back approximately five years and was first brought to the RWA’s attention last month. The issue is connected to a court-ordered audit; however, the RWA is awaiting supporting documentation from the customer before providing a formal response.

Attorney Donofrio also reported that he provided testimony last month at the RPB's public hearing for the 2026 Rate Application and is preparing for the upcoming public hearing for the 2026 Land Use Plan Amendment this month.

On motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to approve the OCA's March 2026 billing for \$4,308.00.

There was no new business to report.

The next meeting is on Monday, May 18, 2026 at 5:30 p.m., via hybrid.

At 6:31 p.m., on motion made by Ms. Allard, the Committee voted to adjourn the meeting.

Naomi Campbell, Chair

(R) = Attended remotely.

UNAPPROVED