Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
90 Sargent Drive, New Haven, CT
https://teams.microsoft.com/meet/2505410432276171?p=e3J16eTq3D3cBNQcit
Meeting ID: 250 541 043 227 617 1
Passcode: SZ2VN2Ut
or
Dial in by phone
+1 469-965-2517,,227520402# United States, Northlake
Phone conference ID: 227 520 402#

AGENDA

Regular Meeting of November 16, 2026 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the CAC Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Ten-Year Model Presentation: R. Kowalski and C. DelVecchio - *Upon 2/3 vote, convene in executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210(b)(5)(B), pertaining to commercial and financial information.*
4. Approval of Minutes – October 19, 2026 regular meeting
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for October 2026 for $2,406.00
7. Set Calendar Year 2027 Regular Meeting Dates
8. New Business
9. Next meeting on Monday, December 21, 2026, at 5:30 p.m.
10. Adjourn

* Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit https://tinyurl.com/3en8fmxb. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.

SAFETY MOMENT

YOU CAN PREVENT CARBON MONOXIDE EXPOSURE – NOVEMBER SAFETY

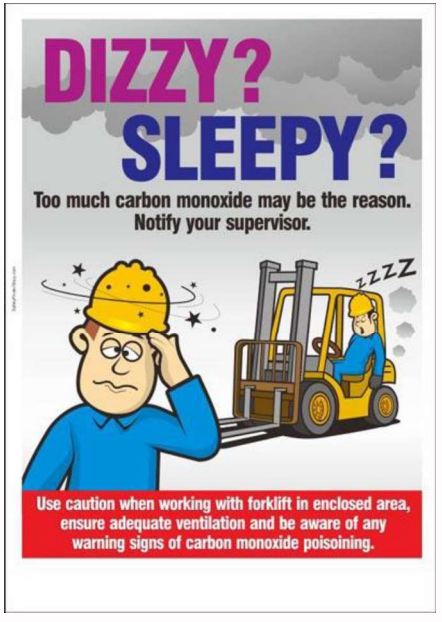
Check or replace carbon monoxide batteries twice a year: when you change the time on your clocks each spring and fall. Replace smoke alarm alkaline batteries at least once a year. Test alarms every month to ensure they work properly.

- **Do** have your heating system, water heater and any other gas, oil, or coal burning appliances serviced by a qualified technician every year.
- **Do** install a battery-operated or battery back-up CO detector in your home and check or replace the battery when you change the time on your clocks each spring and fall. If the detector sounds leave your home immediately and call 911.
- **Do** seek prompt medical attention if you suspect CO poisoning and are feeling dizzy, light-headed, or nauseated.
- **Don't** use a generator, charcoal grill, camp stove, or other gasoline or charcoal-burning device inside your home, basement, or garage or near a window.
- **Don't** run a car or truck inside a garage attached to your house, even if you leave the door open.
- **Don't** burn anything in a stove or fireplace that isn't vented.

Service – Teamwork – Accountability – Respect – Safety

Tap Into Safety

Regional Water Authority



Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

Regional Water Authority

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

September 28, 2026

Minutes

The regular meeting of the Consumer Affairs Committee ("Committee") of the Representative Policy Board (RPB) of the South Central Connecticut Regional Water District ("RWA") took place on Monday, September 28, 2026 at the South Central Connecticut Regional Water Authority, 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, D. Allard(R), C. Havrda, M. Levine(R), G. Malloy, and S. Mongillo

RPB: R. Harvey(R), P. Betkoski(R), T. Clifford(R), J. DiCarlo(R), S. Iacuone(R), C. Mancini(R), J. Young(R)

Authority: T. Cort(R)

RWA: P. Singh, R. Kowalski, J. Hill(R), and B. Hoskie

Office of Consumer Affairs: Attorney Donofrio (OCA)(R)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

UNAPPROVED

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Mongillo and seconded by Mr. Havrda, the Committee voted to approve the minutes of the September 28, 2026 meeting.

Attorney Donofrio, Office of Consumer Affairs, reported on a customer matter in Ansonia involving a service connection issue. The customer was initially provided with a quote by the RWA for the proposed work. Subsequently, the RWA revised the project plans, resulting less time to complete and should have lowered the overall cost as noted by the customer. After reviewing the as-built scope and providing additional details to the customer last week, the RWA determined that the customer was owed a refund of $2,500. The customer was satisfied with the information and agreed to settle the matter based on the information provided by the Authority.

On motion made by Mr. Malloy and seconded by Mr. Mongillo, the Committee voted to approve the OCA's RWA September 2026 billing for $2,043.00.

At 5:39 p.m., Atty. Donofrio withdrew from the meeting. On motion made by Mr. Malloy and seconded by Ms. Allard, the Committee voted to convene in executive session pursuant to C.G.S. Section 1-200(6)(A), pertaining to the appointment, employment, performance, evaluation, health, or dismissal of a public officer. Present in executive session were Committee members, Mss. Young, Mancini, Kowalski, Hoskie, and Slubowski, and Messrs. Betkoski, Clifford, DiCarlo, Harvey, Iacuone, Singh, and Hill.

At 6:01 p.m., the Committee came out of executive session.

After discussion, on motion made by Mr. Levine and seconded by Ms. Allard, the committee voted to recommend to the RPB an increase in the OCA's hourly rate from $300 per hour to $400 per hour, effective immediately and until revisited.

There was no new business to report.

The next meeting is on Monday, November 16, 2026 at 5:30 p.m., via hybrid.

At 6:06 p.m., on motion made by Mr. Levine and seconded by Ms. Allard, the Committee voted unanimously to adjourn the meeting.

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Naomi Campbell, Chair

(R) = Attended remotely.

UNAPPROVED

REPRESENTATIVE POLICY BOARD

CONSUMER AFFAIRS COMMITTEE

NOVEMBER 16, 2026

2027 PROPOSED MEETING DATES

January 25*
February 22**
March 15
April 19
May 17
June 21
July 19
August 16
September 20
October 18
November 15
December 20

**moved for MLK Day*
***moves for Presidents Day*

DRAFT