

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

April 20, 2026

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, April 20, 2026 at the South Central Connecticut Regional Water Authority, 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, D. Allard, C. Havrda, M. Levine(R), G. Malloy, S. Mongillo(R), and B. Nesteriak

Members absent: R. Smith

RPB: R. Harvey(R), T. Clifford(R), J. DiCarlo(R), C. Mancini(R), J. Mowat Young(R)

Authority: D. Borowy(R)

RWA: P. Singh, B. Hoskie(R), and A. Perugini

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to approve the minutes of its March 16, 2026 meeting, as presented.

Chair Campbell stated that it would be appropriate for the Committee to move into executive session to receive an RWAY Benefits update.

At 5:31 p.m., on motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted unanimously to convene in executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210(b)(5)(B), pertaining to commercial and financial information. Present in executive session were Committee members,

At 6:26 p.m., the Committee came out of executive session. No votes were taken in, or as a result of executive session.

Attorney Donofrio, Office of Consumer Affairs, reported that there are currently no active consumer escalations. He noted that the RWA is in communications with a customer from New Haven regarding a broken meter issue that resulted in a significant bill. The matter dates back approximately five years and was first brought to the RWA’s attention last month. The issue is connected to a court-ordered audit; however, the RWA is awaiting supporting documentation from the customer before providing a formal response.

Attorney Donofrio also reported that he provided testimony last month at the RPB's public hearing for the 2026 Rate Application and is preparing for the upcoming public hearing for the 2026 Land Use Plan Amendment this month.

On motion made by Mr. Malloy and seconded by Mr. Havrda, the Committee voted to approve the OCA's March 2026 billing for \$4,308.00.

There was no new business to report.

The next meeting is on Monday, May 18, 2026 at 5:30 p.m., via hybrid.

At 6:31 p.m., on motion made by Ms. Allard, the Committee voted to adjourn the meeting.

Naomi Campbell, Chair

(R) = Attended remotely.