

**Representative Policy Board  
South Central Connecticut Regional Water District  
Consumer Affairs Committee**

**Minutes of the July 19, 2021 Meeting**

A meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board of the South Central Connecticut Regional Water District (“RPB”) took place on Monday, July 19, 2021, via remote access. Committee members present were: N. Campbell, M. Levine, S. Mongillo, F. Pepe and T. Rescigno.

RPB member present: M. Ricozzi

RWA members present: L. Bingaman, R. Kowalski, P. Singh, D. Bochan, L. Gonzalez

FMA member present: C. LaMarr

Office of Consumer Affairs: Jeffrey Donofrio, Esq. (“OCA”)

RPB staff: J. Slubowski

Chairman Mongillo called the meeting to order at 5:40 p.m. He reviewed the Safety Moment distributed to members.

On motion made by Mr. Pepe, seconded by Ms. Campbell, and unanimously carried, the committee voted to approve the minutes of its June 21, 2021 meeting.

Mr. Singh, the RWA’s Chief Information Digital Officer & Vice President of Customer Care, provided an update on the RWA’s 2025 Strategic Plan and Objectives, which included:

- 2050 Blue Sky & 2025 Strategic Plan Refresh
- Perspectives, Strategies and Goals
- Fiscal Year 2022 Global Metric Categories and Targets

Committee members discussed efficiencies, capital project matrix, multi-family unit customer connections.

The OCA reported no pending consumer matters.

On motion made by Mr. Pepe, seconded by Ms. Campbell, and unanimously carried, the Committee approved the OCA’s June 2021 billing (\$1,397.50).

CAC member attendance at the Authority’s August meeting was made. The assignment for September will be discussed at the committee’s next meeting.

On motion made by Mr. Levine, seconded by Ms. Campbell, and unanimously carried, the Committee voted to elect Mr. Mongillo as Committee Chairman for 2021-2022.

Committee members and the OCA discussed in-person vs. remote meetings with regard to pending state requirements for public meetings.

The Committee’s next meeting is scheduled for Monday, August 16, 2021 at 5:30 p.m.

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At 6:21 p.m., on motion made by Mr. Levine, seconded by Mr. Pepe, and unanimously carried, the meeting adjourned.

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Stephen Mongillo, Chairman