Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

October 19, 2026

Minutes

The regular meeting of the Consumer Affairs Committee ("Committee") of the Representative Policy Board (RPB) of the South Central Connecticut Regional Water District ("RWA") took place on Monday, October 19, 2026 at the South Central Connecticut Regional Water Authority, 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, D. Allard(R), C. Havrda, M. Levine(R), G. Malloy, and S. Mongillo

RPB: R. Harvey(R), P. Betkoski(R), T. Clifford(R), J. DiCarlo(R), S. Iacuone(R), C. Mancini(R), J. Young(R)

Authority: T. Cort(R)

RWA: P. Singh, R. Kowalski, J. Hill(R), and B. Hoskie

Office of Consumer Affairs: Attorney Donofrio (OCA)(R)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Mongillo and seconded by Mr. Havrda, the Committee voted to approve the minutes of the September 28, 2026 meeting.

Attorney Donofrio, Office of Consumer Affairs, reported on a customer matter in Ansonia involving a service connection issue. The customer was initially provided with a quote by the RWA for the proposed work. Subsequently, the RWA revised the project plans, resulting less time to complete and should have lowered the overall cost as noted by the customer. After reviewing the as-built scope and providing additional details to the customer last week, the RWA determined that the customer was owed a refund of $2,500. The customer was satisfied with the information and agreed to settle the matter based on the information provided by the Authority.

On motion made by Mr. Malloy and seconded by Mr. Mongillo, the Committee voted to approve the OCA's RWA September 2026 billing for $2,043.00.

At 5:39 p.m., Atty. Donofrio withdrew from the meeting. On motion made by Mr. Malloy and seconded by Ms. Allard, the Committee voted to convene in executive session pursuant to C.G.S. Section 1-200(6)(A), pertaining to the appointment, employment, performance, evaluation, health, or dismissal of a public officer. Present in executive session were Committee members, Mss. Young, Mancini, Kowalski, Hoskie, and Slubowski, and Messrs. Betkoski, Clifford, DiCarlo, Harvey, Iacuone, Singh, and Hill.

At 6:01 p.m., the Committee came out of executive session.

After discussion, on motion made by Mr. Levine and seconded by Ms. Allard, the committee voted to recommend to the RPB an increase in the OCA's hourly rate from $300 per hour to $400 per hour, effective immediately and until revisited.

There was no new business to report.

The next meeting is on Monday, November 16, 2026 at 5:30 p.m., via hybrid.

At 6:06 p.m., on motion made by Mr. Levine and seconded by Ms. Allard, the Committee voted unanimously to adjourn the meeting.

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Naomi Campbell, Chair

(R) = Attended remotely.