Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

November 16, 2026

Minutes

The regular meeting of the Consumer Affairs Committee ("Committee") of the Representative Policy Board (RPB) of the South Central Connecticut Regional Water District ("RWA") took place on Monday, November 16, 2026 at the South Central Connecticut Regional Water Authority, 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, D. Allard(R), C. Havrda, M. Levine(R), G. Malloy, and S. Mongillo

RPB: R. Harvey(R), P. Betkoski(R), M. Doyle(R), J. Engelhardt(R), S. Iacuone(R), C. Mancini(R), J. Young(R)

Authority: S. Sack(R)

RWA: M. Freda, S. Lakshminarayanan(R), P. Singh, R. Kowalski, J. Hill(R), and C. DelVecchio, A. Shepherd

Office of Consumer Affairs: Attorney Donofrio (OCA)(R)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:30 p.m. She reviewed the Safety Moment distributed to members.

UNAPPROVED

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

Chair Campbell acknowledged Ms. Kowalski, the RWA's Chief Financial Officer, and Mr. DelVecchio, the RWA's Controller, who provided an update on the Ten Year Model ("Model"), which included:

- Key assumptions, financial scenarios, and long-term strategic considerations.
- Capital investment, debt management, customer rate stability, and long-term financial strength.
- Strategy to manage future debt while continuing to fund necessary infrastructure improvements.
- Capital planning for infrastructure needs, regulatory requirements, financial conditions, and on-going organizational and engineering reviews.
- Long-term demand projections and opportunities to expand water sales and partnerships.

Ms. Kowalski noted that the financial model will continue to be updated as part of future budget and rate-planning processes.

On motion made by Mr. Malloy and seconded by Ms. Allard, the Committee voted to approve the minutes of the October 19, 2026 meeting, as amended.

Attorney Donofrio, Office of Consumer Affairs, reported on a disputed wastewater bill from Aquarion Water Authority involving a mixed-use property. The RWA is compiling consumption data from the RWA for OCA review and follow-up with the customer.

Atty. Donofrio also noted a Safety Valve issue for a property located in Bristol involving an exposed service line repaired by an outside company hired by the customer. More information to follow.

He reported that the dispute involving a property in Ansonia has been resolved and the settlement

agreement is fully executed.

Atty. Donofrio reported on two ongoing customer matters not yet escalated to the OCA, including a fire service issue at 269 Humphrey Street, New Haven and a customer in receivership who is working with Harris Beach Murtha to establish a payment plan. The OCA is continuing to monitor these matters.

On motion made by Mr. Malloy and seconded by Mr. Mongillo, the Committee voted to approve the OCA's RWA October 2026 billing for $2,406.00.

The Committee reviewed the proposed 2027 calendar year meeting dates. On motion made by Mr. Havrda and seconded by Mr. Malloy, the Committee voted unanimously to adopt the 2027 regular Committee meeting dates, as presented.

The next meeting is on Monday, December 21, 2026 at 5:30 p.m., via hybrid.

At 6:31 p.m., on motion made by Mr. Havrda and seconded by Mr. Mongillo, the Committee voted unanimously to adjourn the meeting.

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Naomi Campbell, Chair

(R) = Attended remotely.

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