

**Representative Policy Board
South Central Connecticut Regional Water District**

Minutes of August 15, 2019 Meeting

A regular meeting of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District took place on Thursday, August 15, 2019, at the South Central Connecticut Regional Water Authority, 90 Sargent Drive, New Haven, Connecticut. Chair Ricozzi presided.

PRESENT

RPB

Ansonia	Thomas P. Clifford III
Beacon Falls	Peter Betkoski
Bethany	Brian Eitzer
Branford	Mario Ricozzi
Cheshire	Timothy Slocum
Derby	Frank Pepe
East Haven	Michelle Verderame
Guilford	Charles Havrda
Hamden	Stephen Mongillo
Killingworth	Jamie Mowat Young
Madison	Joseph A. Oslander
Milford	Richard Smith
New Haven	Naomi Campbell
North Haven	Anthony P. Rescigno
Orange	Jasper J. Jaser
Prospect	Robert E. Harvey, Jr.
Seymour	Mike Horbal
West Haven	T. Gregory Malloy
Woodbridge	Mark Levine
Governor’s Rep	Vincent M. Marino

Absent

North Branford	Vacant
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Call to Order

Chair Ricozzi called the meeting to order at 6:30 p.m.

Safety Moment

Chair Ricozzi reviewed the Safety Moment for Safe and Sound Week distributed to members. He highlighted 960 days of unreportable injuries at the RWA.

Minutes

On motion made by Mr. Levine, seconded by Mr. Pepe, the RPB approved the minutes of its July 18, 2019 meeting as distributed, with 83 total weighted votes cast in the affirmative.

Ansonia (3)	Aye	Guilford (4)	Aye	No. Haven (5)	Aye
Beacon Falls (0)	Absent	Hamden (10)	Aye	Orange (3)	Aye
Bethany (5)	Aye	Killingworth (2)	Aye	Prospect (1)	Aye
Branford (6)	Aye	Madison (6)	Aye	Seymour (1)	Abstain
Cheshire (4)	Aye	Milford (10)	Aye	West Haven (8)	Abstain
Derby (2)	Aye	New Haven (13)	Aye	Woodbridge (3)	Aye

Regional Water Authority

Anthony DiSalvo
David Borowy
Kevin Curseaden

Management

Larry L. Bingaman
Linda Discepolo
Laura Gonzalez
Rochelle Kowalski
Beth Nesteriak
Edward O. Norris III
Beth Silvia-Aramendi

Counsel

Paul McCary

GreatBlue Research

Dan Quatrocelli

Office of Consumer Affairs

Louis Dagostine

Staff

Jennifer Slubowski

Representative Policy Board, August 15, 2019

East Haven (6) Aye

No. Branford (8) Vacant

Gov. Rep. (1)

Absent

Mr. Ricoszi introduced Mike Horbal, the new RPB Seymour Representative.

At this time, the Chair asked that all attendees take a moment of silence in remembrance of Tom Dubno, a former New Haven Representative on the RPB, who recently passed away.

Communications

Chair Ricoszi reported:

- that the Nominating Committee for Authority member, effective January 1, 2020 will consist of Ms. Campbell, Mr. Eitzer, Mr. Havrda, Mr. Mongillo and Ms. Verderame. The Committee will elect a chair at its first meeting.
- that the quarterly reminder for RWA's Code of Ethics & Gift Reminder was emailed to everyone last week.

Reports

Finance Committee – Mr. Slocum reported that the Committee met earlier in the week and received a presentation from management requesting input for RWA's Ten-Year Model scenarios, used to identify trends and key drivers. .

Land Use Committee – Mr. Harvey reported that the Committee met earlier in the week at Clark's Pond in Hamden and received an update from management on RWA's recreation program. The committee's October meeting will take place at Lake Saltonstall in Branford and will include a pizza dinner.

At 6:40 p.m., Mr. Betkoski entered the meeting.

Consumer Affairs Committee – Mr. Rescigno reported that at last month's meeting the Committee received a legislative update from management. He also stated that the OCA had nothing to report. The committee will elect a Chair at its August meeting.

Authority/Management – Mr. DiSalvo reported on the Authority meeting earlier in the day. He stated that the Authority met as the sole member of the Watershed Fund. Mr. Bell, the Fund's President, and Mr. Olejarczyk, the Fund's Treasurer, provided an update on the Golf Tournament fundraiser held July 15th and reported on year-end financials. Mr. Bell recommended two directors for reappointment and one new director for appointment to fill the vacancy left by Claire Bennitt's passing. The Authority approved all three appointments. The Authority also received a presentation of the 2019 Customer Satisfaction Survey results from GreatBlue.

At 6:45 p.m., Mr. Marino entered the meeting.

Mr. Bingaman, RWA's President and Chief Elected Official, stated that management is in receipt of a letter, referred by the Office of Consumer Affairs, from the New Haven Environmental Advisory Council ("Council"). He reported that management is in the process of preparing responses to the Council's inquiries.

Mr. DiSalvo noted that at the Authority meeting earlier in the day, the Authority met as the Strategic Planning Committee and received a non-core program update from management. The Committee also reviewed its FY 2020 work plan.

Ms. Nesteriak, RWA's Senior Vice President of Operations & Business Strategy, provided an AMI Update, which included:

Representative Policy Board, August 15, 2019

- Installation progress and number of installations to date
- A status review of completed installations to date
- Six month look ahead
- Various uses of AMI

Mr. Bingaman reported on the Authority meeting earlier in the day. He reviewed revenues, operating and maintenance expenses for the month ended July 31, 2019, and stated the projected maintenance test for FY 2020 is 114%.

He also reported that reservoir levels as of August 12, 2019 were 91%, compared to the long-term average of 78%.

Mr. Quatrocelli, Senior Director of Research at GreatBlue, presented the results of RWA's 2019 Customer Satisfaction Survey conducted in May 2019, which included:

- Project overview
- Areas of investigation
- Research Methodology
- Customer Satisfaction Index
- Various Characteristics
- Expectations
- Water Quality Report and Waterlines Newsletter Communications
- Residential Assistance Program

RPB members discussed demographics, perceptions, and actions, as a result of the survey.

As a follow up to the 2019 Customer Satisfaction Survey, Ms. Gonzalez, RWA's Director of Service, reported on:

- Areas of concern
- Improvements made
- Next steps

At 7:25 p.m., the meeting adjourned.

Respectfully submitted,

Robert E. Harvey, Jr., Secretary