

**Representative Policy Board Consumer Affairs Committee
South Central Connecticut Regional Water District**

Minutes of the January 27, 2020 Meeting

A regular meeting of the Consumer Affairs Committee of the Representative Policy Board of the South Central Connecticut Regional Water District ("RPB") took place on Monday, January 27, 2020 at the Regional Water Authority ("RWA") office, 90 Sargent Drive, New Haven, Connecticut. Committee members present were M. Levine, S. Mongillo, F. Pepe and R. Smith.

RWA members present were Linda Discepolo and Laura Gonzalez. Kevin Curseaden attended from the Authority, and Jeff Donofrio, from the Office of Consumer Affairs.

Chairman Stephen Mongillo of the Consumer Affairs Committee, called the meeting to order at 5:35 p.m. He reviewed the safety moment distributed to members.

On motion made by M. Levine, seconded by F. Pepe, and unanimously carried, the Committee approved the minutes of its December 16, 2019 meeting, as presented.

The complaint submitted by Prof. Radha Narumanchi was discussed at length. All relevant information and documentation regarding this issue was reviewed. It was noted that all efforts were made to verify the usage that was billed. Also noted was Prof. Narumanchi's refusal to accept any suggestions offered to resolve the issue. The CAC members and the OCA ultimately decided to grant Prof. Narumanchi the hearing he requested. The hearing will be scheduled immediately prior to the next scheduled CAC meeting.

Committee members next held a discussion on the OCA's Fiscal Year 2021 budget. The OCA Requested Budget for FY 2021 is \$50,000. Upon motion made by M. Levine, and seconded by R. Smith, the requested OCA Budget for FY 2021 was unanimously approved.

Atty. Donofrio reported that there is only one consumer issue pending in New Haven (51 Trumbull Street) regarding water usage. That issue may be resolved soon through a one-time bill adjustment.

On motion made by R. Smith, seconded by F. Pepe, and unanimously carried, the Committee approved the OCA's December 2019 billing (\$2,267.70).

The next regular meeting is Monday, February 24, 2020 at 5:30 p.m.

The Committee meeting adjourned at 6:05 P.M.

Respectfully submitted,

Stephen Mongillo
CAC Chairman