

**Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
Via Remote Access****

AGENDA

Regular Meeting of Monday, February 22, 2021 at 5:30 pm

The Consumer Affairs Committee will consider and act upon:

1. Safety Moment
2. Approval of Minutes – January 25, 2021 meeting
3. Public Utility Management Program at SCSU: E. Durnin
4. Report of OCA – J. Donofrio
5. Approval of OCA invoice for January 2021 for \$2,640.00
6. Next meeting – Monday, March 15, 2021 at 5:30 p.m.
7. Adjourn

****In accordance with the Governor Lamont's, Executive Order No. 7B for the Protection of Public Health and Safety during COVID-19 Pandemic and Response, the public meeting will be held remotely. Members of the public may attend the meeting via conference call, videoconference or other technology. For information on attending the meeting via remote access, and to view meeting documents, please visit <https://www.rwater.com/about-us/our-boards/board-meetings-minutes?year=2021&category=1435&meettype=&page=>. For questions, contact the board office at 203-401-2515.**

Topic: RPB Consumer Affairs Committee Meeting

Time: Feb 22, 2021 05:30 PM Eastern Time (US and Canada)

Join Zoom Meeting (*via conference call*)

Dial by your location

+1 301 715 8592 US (Washington DC)

+1 312 626 6799 US (Chicago)

+1 646 876 9923 US (New York)

+1 669 900 6833 US (San Jose)

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 408 638 0968 US (San Jose)

Meeting ID: 873 0512 5965

Passcode: 458036

Find your local number: <https://us02web.zoom.us/j/k31eAO9Gm>

SAFETY MOMENT

FEBRUARY – AMERICAN HEART MONTH

Did you know that cardiovascular diseases claim more lives each year than all forms of cancer and chronic lower respiratory disease combined?

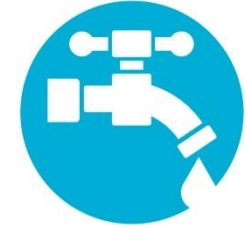
Between 2013 and 2016, 121.5 million American adults had some form of cardiovascular disease.

Approximately every 40 seconds, someone will have a heart attack or stroke.

Heart disease, stroke and cardiovascular disease risk factors:

| | |
|---------------------|---|
| Smoking | <i>Tobacco was one of the top 3 leading risk factors</i> |
| Physical Inactivity | In 2016, 26.9% of adults did not engage in physical activity |
| Poor Nutrition | Small improvements in nutrition from 2003-2012 |
| Overweight/Obesity | Between 1980 and 2018 increased from 28.8% to 36.9% |
| Cholesterol | 2013-2016 adults had high levels of bad cholesterol – 30.3% |
| Diabetes | 2013-2016 9.8% of adults were diagnosed with diabetes |
| High Blood Pressure | 2013-2016, 46% of adults had hypertension |

TapInto
Safety



Regional Water Authority



Service – Teamwork – Accountability – Respect – Safety

Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

 Regional Water Authority

**Representative Policy Board Consumer Affairs Committee
South Central Connecticut Regional Water District**

Minutes of the January 25, 2021 Meeting

The regular meeting of the Consumer Affairs Committee of the Representative Policy Board of the South Central Connecticut Regional Water District ("Committee") took place on Monday, January 25, 2021, via remote access. Committee members present were N. Campbell, M. Levine, S. Mongillo, F. Pepe, A. Rescigno, and R. Smith.

Also present were: C. Havrda (RPB), S. Sack (Authority), J. Donofrio (Office of Consumer Affairs), L. Gonzalez, Premjith Lakshman Singh (RWA), and J. Slubowski (RPB Staff).

Chair Mongillo called the meeting to order at 5:32 p.m. He reviewed the safety moment distributed to members.

On motion made by Ms. Campbell, seconded by Mr. Rescigno, and unanimously carried, the Committee approved the minutes of its December 21, 2020 meeting, as presented.

On motion made by Mr. Rescigno, seconded by Ms. Campbell, and unanimously carried, the committee approved the OCA's budget of \$60,000 for FY 2022, which includes \$10,000 as a contingency for possible consultant fees.

Attorney Donofrio reported that he is currently reviewing the West River Water Treatment Plant Project Improvements Application and confidential documents for his memorandum to the RWA prior to the public hearing on February 18, 2021. He stated that there are currently no pending consumer issues or escalations to report.

On motion made by Ms. Campbell, seconded by Mr. Rescigno, and unanimously carried, the Committee approved the OCA's December 2020 billing (\$1,605.00).

At 5:38 p.m., on motion made by Mr. Rescigno, seconded by Ms. Campbell, and unanimously carried, the committee voted to go into executive session to discuss cyber security matters. All attendees were present in executive session.

In executive session, Mr. Singh provided the committee with a comprehensive presentation of the challenges presented by the cybersecurity threat, what is currently being done to address the threat, and what is planned for mitigation of future issues. The cybersecurity threat is serious, on-going and absorbs considerable resources. New technology advances require organizations to be constantly vigilant.

At 5:43 p.m., Mr. Pepe entered the meeting.

At 6:16 p.m., the committee came out of executive session and Mr. Levine withdrew from the meeting.

The next regular meeting of the Committee is Monday, February 22, 2021 at 5:30 p.m.

At 6:18 p.m., the meeting adjourned.

Representative Policy Board
Consumer Affairs Committee
January 25, 2021

UNAPPROVED DRAFT

Respectfully submitted

Stephen Mongillo, Chairman



SCSU School of Business

Public Utilities Management Program

2+2 Collaborative Program with Gateway Community College

Partnering with local utilities to prepare the workforce of tomorrow



Partnership to Address the Workforce Needs

- Envisioned by the RWA leadership and developed through a collaborative partnership between Southern, regional utilities, and Gateway, this program is the first of its kind in the country.



The Metropolitan District
Hartford, Connecticut





Pathways to Public Utilities Management

- **Gateway CC** offers an **associate's degree program in PUM** that provides technical and practical hands-on knowledge important for working in public utilities, as well as courses that prepare the student for advanced studies.
- Students can enter **Southern's bachelor of science in business administration** program as full or part-time students, selecting the **public utilities management concentration**.
- Students can come from high school, from the associates degree program, or can be current utilities employees looking to advance their career.



Courses Offered at Gateway and Southern

- The program was developed in partnership with an **Employer Advisory Board**.
- The Board provides advice, advocacy, and financial support, as well as **mentoring, internship and job opportunities** for PUM students.
- SCSU provides the Board with **networking and professional development forums**.
- SCSU employs a retired executive from the RWA to **infuse the curriculum with utilities content**, and to **recruit students** to the program.
- **Courses include:** Asset and Infrastructure Management, Rates and Revenue, Green Energy/Environmental Sustainability, Ethics and Law, as well as general business courses.



About Our Students

THEY ARE CT'S FUTURE WORKFORCE

More than 95% are CT residents

More than 85% remain in CT after
graduation

THEY ARE MOTIVATED AND DRIVEN

50% are first generation college students

Most full-time students work an average of
27 hours/week

38% are designated as eligible for and
receiving need-based Pell grants

THEY ARE DIVERSE

32% identify as an unrepresented
minority

15% are age 25 or older

SCSU will be a Hispanic- and
Minority-Serving institution within
the next decade



PUM Fits Our Mission

- SCSU is a **social justice university** committed to identifying and addressing systemic barriers to equity, access, and success for all members of our community.
- The School of Business will be breaking ground in spring 2021 on the first **net-zero emissions building** constructed by the state of Connecticut.
- The new building will become the home for the School of Business and the PUM program and demonstrates our focus on **sustainability and *Change for Good***.



For more information, contact:



PUM students tour the RWA

Amy Grotzke

Asst. Director of External Relations

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Dr. Minjae Lee

Assistant Professor, Management

LeeM29@SouthernCT.edu

The nature of public utility operations is rapidly changing in the New England region, as the industry faces the common challenges of an aging workforce, looming retirements, outdated infrastructure, additional regulations, and heightened financial burdens.

Today's utility companies require innovative leaders who understand management principles, as well as possess the financial and technical skills required to operate water, wastewater, gas and electric utilities.



DID YOU KNOW?

- Utilities provide approximately 10 percent of all job opportunities in our state
- Increasing automation and technology require that replacement hires be more technically competent
- The pool of professional, competent workers is shallow, making it difficult to find replacements



SCSU School of Business

Over the past 30 years, Southern's School of Business has graduated more than 6,600 students with bachelor's and master's degrees in business. More than 80 percent of those graduates have remained in Connecticut, where they have found jobs, built careers, and contributed to the intellectual and economic vibrancy of our state.

The School of Business delivers relevant, hands-on education that prepares students for their careers and lives. The strength of its academic programs have been enhanced by the addition of new faculty and staff, the establishment of strong links to the business community, and revision of the curriculum to reflect current business practice and knowledge.

FOR MORE INFORMATION
ON THE PUBLIC UTILITY MANAGEMENT PROGRAM:

Dr. Gregory Robbins
Associate Professor of Management
School of Business Room 123
(203) 392-5865
RobbinsG2@SouthernCT.edu



***B.S. IN BUSINESS
ADMINISTRATION***

Public Utility Management Program

*DEVELOP THE SKILLS AND KNOWLEDGE
FOR IN-DEMAND CAREERS WITH THE
REGION'S UTILITY COMPANIES*





Southern Connecticut State University offers a specialization in public utility management within its Bachelor of Science degree in business administration – a program that is the first of its kind in the country. This unique program provides the education necessary to fill projected managerial and technological job openings at the region’s utility companies.

Southern’s public utility management program was developed in close consultation with many of the state’s utilities, including the Regional Water Authority, Metropolitan District Commission, United Illuminating, and Eversource.

Students are provided with the skills and necessary tools to prepare them for their careers. The faculty is committed to educating tomorrow’s business leaders, sharing knowledge of management and the business environment, and addressing critical problems facing business and society.

CURRICULUM

The business curriculum applies theory to real-world problems so that students are prepared to achieve that successful outcome, whether entering a new career or advancing within their career. Course schedules provide flexibility to accommodate full-time students, as well as students combining their education with work and other responsibilities.

PATHWAYS INTO THE PUBLIC UTILITY MANAGEMENT PROGRAM

- Traditional students may enter the bachelor of science in business administration program as full or part-time students, selecting the public utility management concentration.
- Gateway Community College offers an associate’s degree program in public utility management that offers theoretical and practical hands-on knowledge important for working in public utilities, as well as courses that prepare the student for advanced studies.
- Utility employees may elect to enter the program to receive a solid management base, coupled with an industry-specific concentration that will enable them to advance their careers and fill dynamic managerial roles in public utilities.

• **38.9%**
• **of current utility**
• **employees will be**
• **eligible to retire**
• **within the next**
• **five years.**

• *PricewaterhouseCoopers study*



“This is an exciting program that benefits the utilities, Southern and Gateway, as well as the students. The utilities gain a pool of qualified candidates to assume management and technical positions; Southern and Gateway have a new curriculum that meets the needs of local utilities; and the students gain new career opportunities.”

Larry Bingaman | *President and CEO, Regional Water Authority*

CIULLA & DONOFRIO, LLP

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FEDERAL TAX I.D. 06-1465137

Invoice submitted to:
South Central Connecticut Regional Water Authority
90 Sargent Drive
New Haven, CT 06511

February 1, 2021

In Reference To: Office of Consumer Affairs

Invoice #22625

Professional Services

| | | | <u>Hrs/Rate</u> | <u>Amount</u> |
|-----------|-----|--|-------------------|---------------|
| 1/4/2021 | JMD | Attend remote meeting of Nominating Committee (Interview potential New Haven FMA Representative) | 0.61 250.00/hr | 152.50 |
| 1/5/2021 | JMD | Attend remote meeting of Nominating Committee (Interview FMA candidate/New Haven Representative) | 0.50 250.00/hr | 125.00 |
| 1/7/2021 | JMD | RPB Nominating Committee meeting (remote) and interview of FMA Candidate Ellis | 0.82 250.00/hr | 205.00 |
| 1/11/2021 | JMD | Review materials provided by RWA subject to protective order concerning West River WTP Application; attend remote meeting of RPB Finance Committee | 2.00 250.00/hr | 500.00 |
| 1/12/2021 | JMD | Correspondence from/to RWA and to/from TNH re resolution of billing issue | 0.17 250.00/hr | 42.50 |
| 1/14/2021 | JMD | Attend remote meeting of RPB By Laws and Rules Committee | 0.70 250.00/hr | 175.00 |
| 1/15/2021 | JMD | Finish review of confidential materials concerning West River WTP Application | 2.00 250.00/hr | 500.00 |
| 1/21/2021 | JMD | RPB meeting (remote) | 0.75 250.00/hr | 187.50 |
| 1/25/2021 | JMD | Begin drafting Memorandum to RPB re Authority's Application for West River WTP project | 2.26 250.00/hr | 565.00 |
| | JMD | RPB CAC meeting (remote) | 0.75 250.00/hr | 187.50 |

| | <u>Hours</u> | <u>Amount</u> |
|------------------------------------|--------------|-------------------|
| For professional services rendered | 10.56 | \$2,640.00 |
| Previous balance | | \$2,792.50 |
| 1/25/2021 Payment - thank you | | (\$1,187.50) |
| Total payments and adjustments | | (\$1,187.50) |
| Balance due | | <u>\$4,245.00</u> |