

**Representative Policy Board Consumer Affairs Committee  
South Central Connecticut Regional Water District**

**Minutes of the February 22, 2021 Meeting**

The regular meeting of the Consumer Affairs Committee of the Representative Policy Board of the South Central Connecticut Regional Water District (“Committee”) took place on Monday, February 22, 2021, via remote access. Committee members present were N. Campbell, M. Levine, S. Mongillo, F. Pepe, A. Rescigno, and R. Smith.

Also present were: E. Durnin (SCSU), M. Ricozzi, R. Smith, and J. Young (RPB), A. DiSalvo (Authority), J. Donofrio (Office of Consumer Affairs), L. Bingaman, L. Gonzalez, R. Kowalski, Premjith Lakshman Singh (RWA), and J. Slubowski (RPB Staff).

Chair Mongillo called the meeting to order at 5:31 p.m. He reviewed the safety moment distributed to members.

On motion made by Mr. Pepe, seconded by Ms. Campbell, and unanimously carried, the Committee approved the minutes of its January 25, 2021 meeting, as presented.

Mr. Bingaman, the RWA’s President and Chief Executive Officer, introduced Ms. Durnin, Dean Emeritus of the School of Business, who provided an update on the Public Utilities Management Program (PUM) at Southern Connecticut State University (SCSU), which included:

- Program background
- Leadership Advisory Board
- Multiple Pathways
- Courses offered
- About the Students
- Mission of Program

Discussion took place regarding number of students enrolled in program, current recruitment efforts, class delivery mode, demographics and job recipients.

She stated that the PUM is offered as a concentration as part of the Business Administration program at Gateways Community College (GWCC), as a two-year program and at SCSU, as of four-year program. Students have the option of starting the program at GWCC and then continuing at SCSU if they choose. Currently, there are 9-10 students enrolled in the program primarily from southern Connecticut, which consists of 25% adult learners. Due to the pandemic, the classes are hybrid but she expects a return to normal by the fall. The school is currently looking into a full-time online program.

Ms. Durnin highlighted that in the spring of 2021 the State of Connecticut will open its first net-zero emissions building at SCSU for the School of Business and the PUM program. Also, that the PUM program recently received permanent licensure from the Board of Regents.

Ms. Durnin noted that the Employer Advisory Board is also in contact with a diverse representation of industry managers regarding job opportunities for students graduating from the program.

At 6:05 p.m., Ms. Durnin withdrew from the meeting.

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Attorney Donofrio, OCA, reported on two new customer issues. He reported on a customer in Branford who had low water pressure. The customer was enrolled in the pipe safe program and the issue was resolved last week.

He was also contacted by Mr. Smith, the Representative Policy Board's Milford Representative, about a Milford resident who had a billing issue regarding a rental property owned in West Haven. Attorney Donofrio will speak with the customer this week and report the outcome at next month's committee meeting.

On motion made by Mr. Pepe, seconded by Mr. Rescigno, and unanimously carried, the Committee approved the OCA's December 2020 billing (\$2,640.00).

The next regular meeting of the Committee is Monday, March 15, 2021 at 5:30 p.m.

At 6:15 p.m., the meeting adjourned.

Respectfully submitted

Stephen Mongillo, Chairman