

**Representative Policy Board
Joint Meeting of the
Consumer Affairs Committee (Regular Meeting)
and
Land Use Committee (Special Meeting)
South Central Connecticut Regional Water District
Via Remote Access****

AGENDA

Meeting of Monday, April 19, 2021 at 5:30 pm

The Consumer Affairs Committee will consider and act upon:

1. Safety Moment
2. Review of the Regional Water Authority's proposed Capital and Operating Budgets for Fiscal Year 2022 (June 1, 2021 – May 31, 2022)
3. Approval of Minutes – March 22, 2021 meeting
4. Report of OCA – J. Donofrio
5. Approval of OCA invoice for March 2021 for \$1,962.50
6. Next meeting – May 17, 2021 at 5:30 p.m.
7. Adjourn

****In accordance with the Governor Lamont's, Executive Order No. 7B for the Protection of Public Health and Safety during COVID-19 Pandemic and Response, the public meeting will be held remotely. Members of the public may attend the meeting via conference call, videoconference or other technology. For information on attending the meeting via remote access, and to view meeting documents, please visit <https://www.rwater.com/about-us/our-boards/board-meetings-minutes?year=2021&category=1435&meettype=&page=>. For questions, contact the board office at 203-401-2515.**

Topic: CAC/LUC Joint Meeting

Time: Apr 19, 2021 05:30 PM Eastern Time (US and Canada)

Join Zoom Meeting (*via conference call*)

Dial by your location

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+1 669 900 6833 US (San Jose)

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+1 346 248 7799 US (Houston)

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Meeting ID: 823 7305 4097

Passcode: 295743

Find your local number: <https://us02web.zoom.us/j/keA78uQsUd>

SAFETY MOMENT

APRIL - DISTRACTED DRIVING AWARENESS MONTH

Every day, at least nine Americans die and 100 are injured in distracted driving crashes. Cell phones, dashboard touchscreens, voice commands and other in-vehicle technologies pose a threat to our safety. The consequences of those distractions are not worth the convenience they offer. Ignore the distractions and #justdrive to keep us all safer on the roads.

Take the Pledge:

I pledge to **Just Drive** for my own safety and for others with whom I share the roads. I choose to not drive distracted in any way – I will not:

- Have a phone conversation – handheld, hands-free, or via Bluetooth
- Text or send Snapchats
- Update Facebook, Twitter, Instagram, Vimeo or other social media
- Check or send emails
- Take selfies or film videos
- Input destinations into GPS (while the vehicle is in motion)
- Call or message someone else when I know they are driving

Service – Teamwork – Accountability – Respect – Safety

Tap Into
Safety



Regional Water Authority



Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

 Regional Water Authority

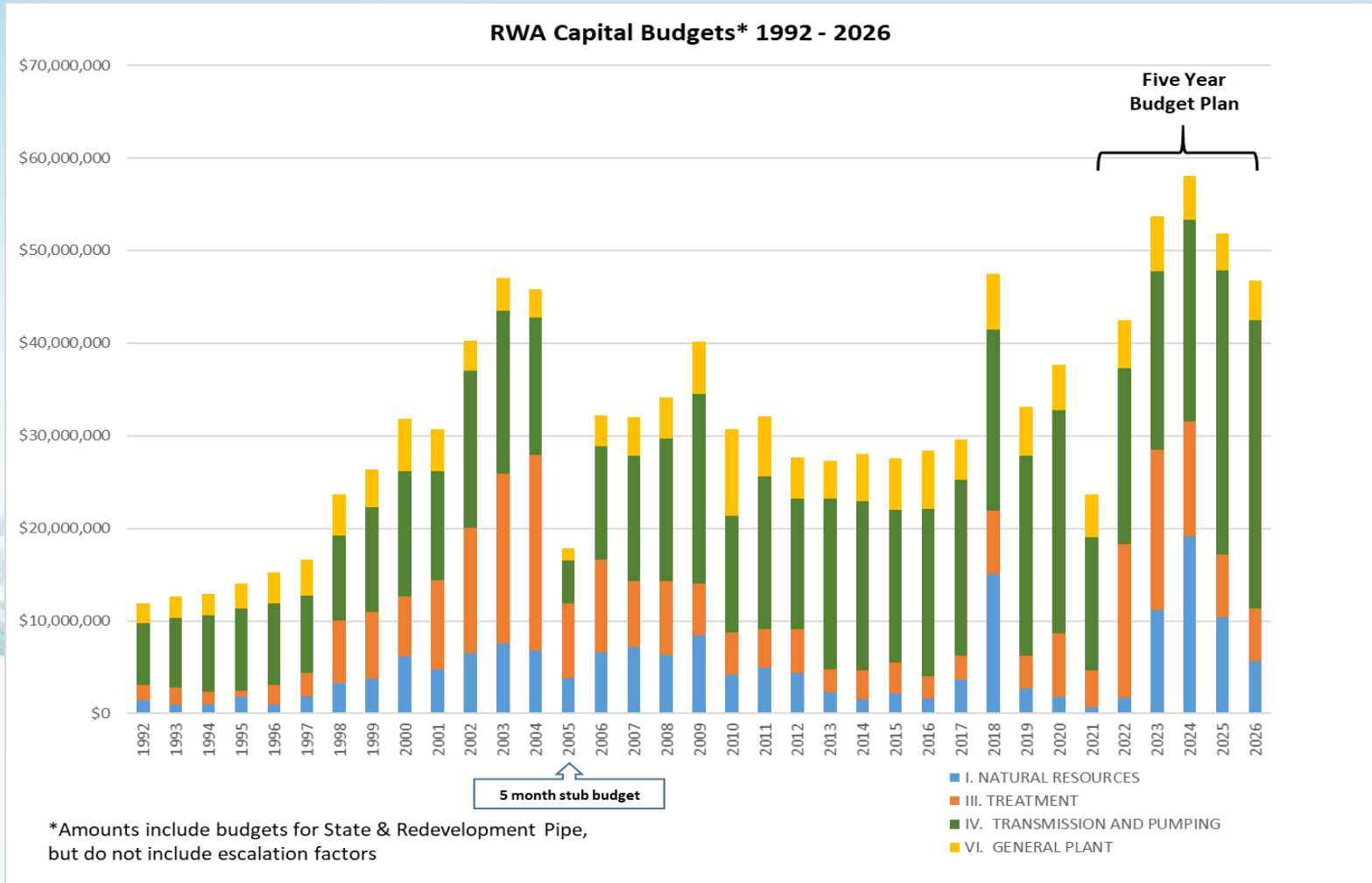
**RWA
FY 2022
CAPITAL BUDGET**



FY 2022 Capital Budget Topics

1. History
2. Assumptions
3. Introduction
4. Budget Prioritization
5. Natural Resources
6. Treatment
7. Transmission & Pumping
8. General Plant
9. Five-Year Capital Improvements Plan
10. New Budget Categories
11. Summary

Capital Budget History



FY 2022 Capital Budget - Assumptions

- Total budget will be approximately \$42.9 million
- The FY 2022 budget, and future budgets, take into consideration recommendations from GHD's expenditure forecast audit
- RPB project approvals will be successfully obtained where needed
- Capital budget contingency has been budgeted at \$500,000 (1.3%)
- CDOT pipe will continue to be self-funded and is estimated at \$3.0 million in FY 2022
- Municipal redevelopment pipe/non-reimbursable CDOT remains a funded item, with an increased funding level

FY 2022 Introduction

Funds 84 projects and programs in four categories:

| | |
|--------------------------------|--------------------|
| • Natural Resources | \$ 1.7 M |
| • Treatment | \$16.5 M |
| • Transmission & Pumping | \$16.0 M |
| • General Plant | <u>\$ 4.5 M</u> |
| Subtotal | \$38.7 M (rounded) |
| • Contingency | \$ 0.5 M |
| • State & Redevelopment (CDOT) | \$ 3.0 M |
| • Non-Core Billing | <u>\$ 0.7 M</u> |
| Total | \$42.9 M |

FY 2022 Introduction

- Reduced FY 2021 Budget - deferred and delayed projects
- Drinking Water State Revolving Funds
- Asset Management – FY 2022 Critical Assets and Facilities
- Risk, Resiliency, and Redundancy considerations
- Combination of Pumping and Transmission & Distribution categories

FY 2022 Prioritization Methodology

- 35 On-Going Projects and Programs
- Prioritization process for FY 2022
 - 10 Year Model Update in October 2020
 - Infrastructure and Technology projects prioritized separately
 - Review by CPCT, Project Managers and Leadership Team

Natural Resources - Highlights

Approximately \$1.7 million, ten projects and programs

- Watershed Protection (annual program): \$125,000; \$525,000 total
- Lake Whitney Dam Impr. (FY 2017 – FY 2025): \$600,000; \$40MM total
- Stream Flow Reg. Impr. (FY 2022 – FY 2026): \$150,000; \$280,000 total
- Tunnel/Div. /Raw Wtr. Main Rehab. (FY 2022 – FY 2026): \$480,000; \$1.4MM total

Treatment - Highlights

Approximately \$16.5 million, 22 projects and programs

- Lake Gaillard Water Treatment Plant: \$2,776,000
 - Clarifiers & Recycle Building Impr. (FY 2021 – FY 2024): \$306,000; \$4.25MM total
- Lake Saltonstall Water Treatment Plant - \$2,420,000
 - Electrical Upgrades (FY 2021 – FY 2024): \$300,000; \$3.8MM total
- Lake Whitney Water Treatment Plant: \$680,000
 - HVAC, Dehumid., Nitrogen Boost (FY 2020 – FY 2022): \$680,000; \$765,000 total
- West River Water Treatment Plant: \$7,300,000
 - West River WTP Improv. Project (FY 2016 – FY 2024): \$7MM; \$16.3MM total
- Wellfield Improvements: \$3,315,000
 - South Sleeping Giant Wellfield Improv. (FY 2020 – FY 2022): \$1.7MM; \$1.8MM total

Transmission & Pumping - Highlights

Approximately \$16.0 million, 23 projects and programs

- Annual Programs:

- State and Municipal Pipe: \$4,600,000; \$19.2MM total
- Capital Pipe: \$3.0MM; \$16MM total
- Service Connections: \$2,000,000; \$11.4MM total
- Valve Replacements: \$300,000; \$1.4MM total
- Meters: \$715,000; \$915,000 total
- Hydrants: \$125,000; \$625,000 total

- Projects:

- Northern Service Area Expan. (FY 2020 – FY 2027): \$1,800,000; \$12.0MM total
- Serv. Area Impr. East West Trans. Main (FY 2021 – FY 2026): \$200,000; \$400,000 total
- Ansonia-Derby Tank (FY 2009 – FY2023): \$2.75MM; \$5.1MM total
- Crit. Pump Stat. & Trans. Facilities Prog. (FY 2022 – FY 2026): \$350,000; \$4.9MM total
- Spring Street Pump Station Replacement (FY 2022 – FY 2024): \$305,000; \$9.4MM total

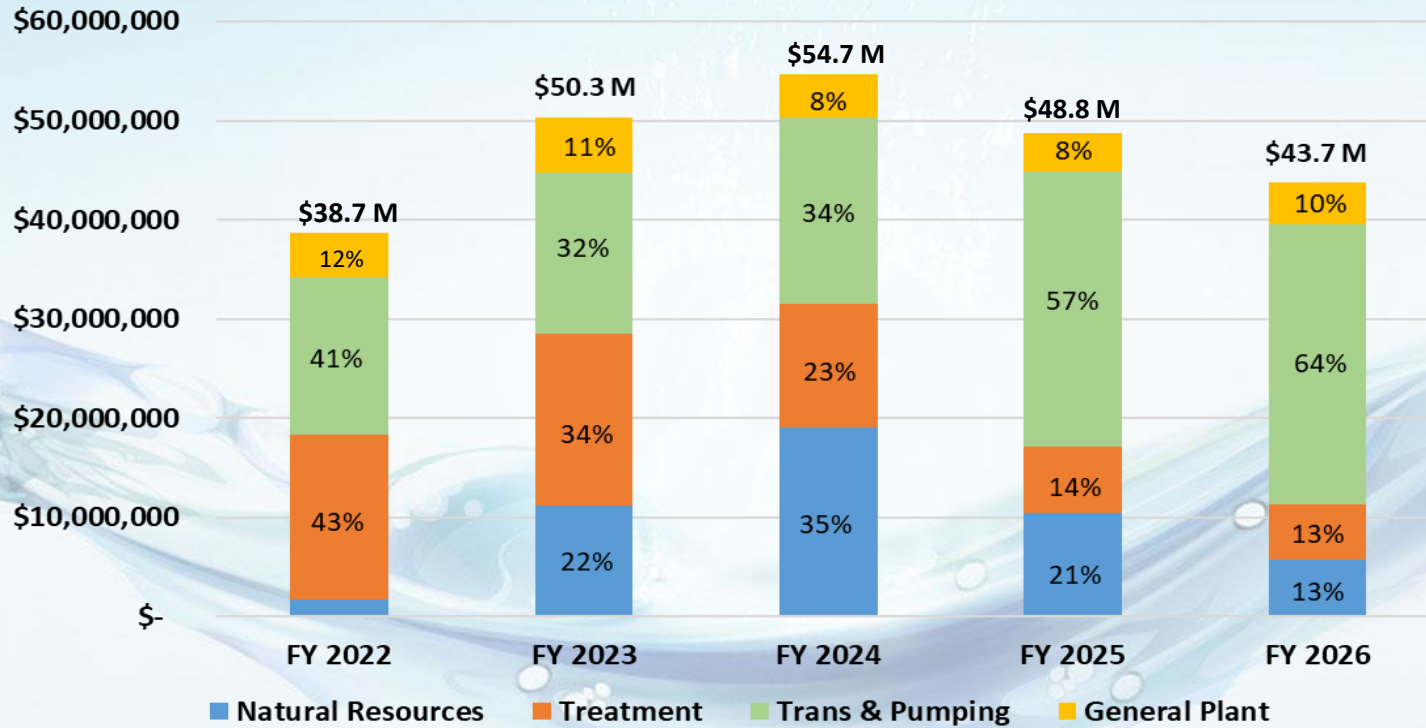
General Plant - Highlights

Approximately \$4.5 million, 24 projects and programs

- SAP Enhancement Pack (FY 2022 – FY 2023): \$250,000; \$2.5MM total
- Innovation Projects (FY 2022 – FY 2030): \$400,000; \$2.75MM total
- SAP Monthly Billing (FY 2021 – FY 2022): \$950,000; \$1.35MM total
- Cyber Security Enhancements (FY 2021 – FY 2023): \$100,000; \$185,000 total
- GIS Aerial & Watershed Mapping (FY 2022 – FY 2023): \$130,000; \$280,000 total
- System-Wide RTU Upgrades (FY 2018 – FY 2022): \$700,000; \$5.33MM total
- Fleet Vehicle Replacements (Annual Program): \$400,000; \$3.4MM total

Five-Year Capital Improvements Plan

Five Year Plan of Capital Improvements
Total Annual Budgets and Percentage Each Category of Total Budget
 (totals do not include contingency)

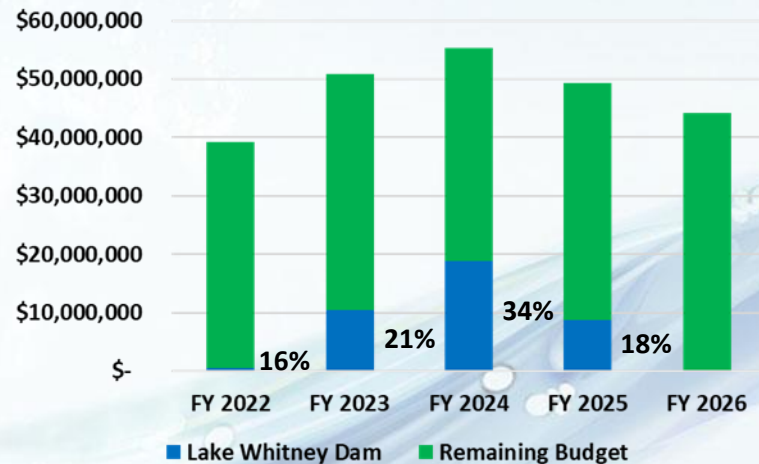


Five-Year Capital Improvements Plan

Lake Whitney Dam and Spillway Improvements

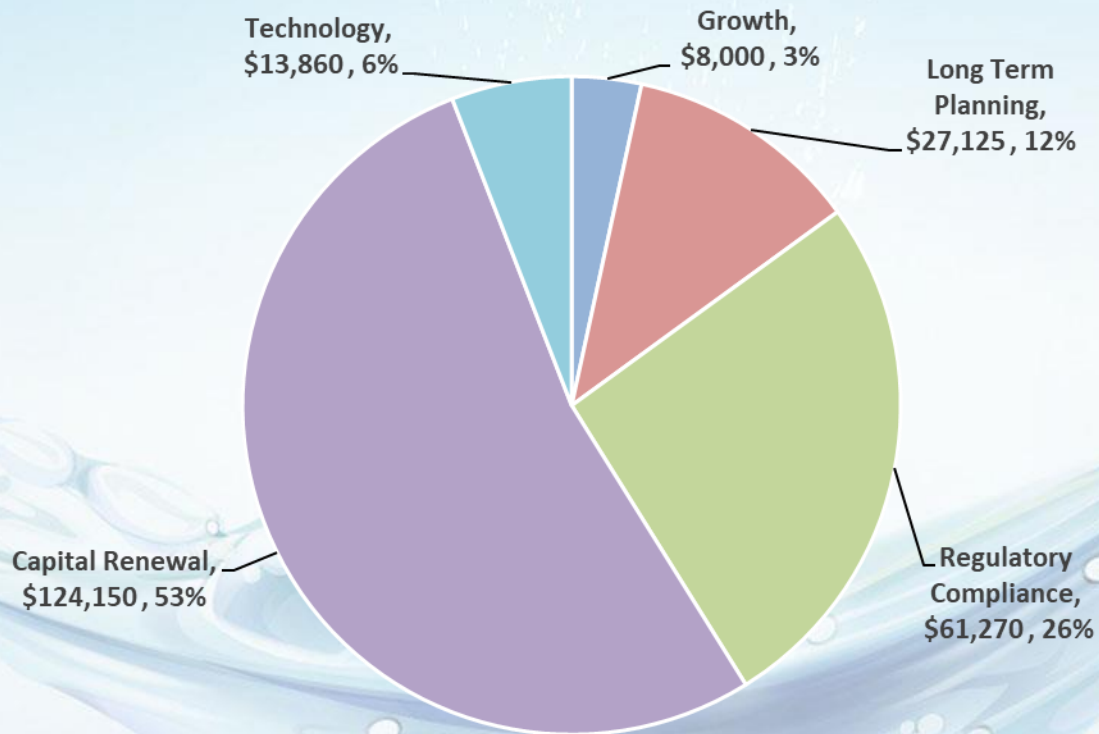
- Updated estimate yields significant impact to five-year plan
- Construction starts in FY 2023 and completes in FY 2025
- Expenditures in five-year plan:
 - FY 2022 \$600,000
 - FY 2023 \$10,500,000
 - FY 2024 \$18,800,000
 - FY 2025 \$8,700,000
 - FY 2026 \$0
- Ongoing or planned cost control activities
 - Alternative delivery methods analysis
 - Value engineering

Lake Whitney Dam Expenditures
in Five-Year Capital Improvements Plan



New Budget Categories

**FY 2022 - FY 2026 Five-Year Budget
Recategorization Allocations**



Summary

- Budget incorporates efficient and essential funding of infrastructure
- Inclusion and timing of large projects thoroughly vetted
- Continued pursuit of financing alternatives – DWSRF
- GHD report recommendations taken into consideration
- Continued development and implementation of Asset Management Plan

**RWA
FY 2022
OPERATING BUDGET**



Agenda

- Recap – Financial Position
 - Steps Taken Due to COVID-19
 - Reserve Balances
 - Capital Funding Sources
- FY 2022 Operating Budget at a Glance
- Revenue & Expense Trends and Assumptions
- Maintenance Test
- Opportunities/Vulnerabilities
- Summary
- Appendix A – Revenues
- Appendix B - Major Operating and Maintenance Expenditures

Mitigating Strategies

Key Takeaway: Multi-faceted approach to COVID-19



Capital
Reductions

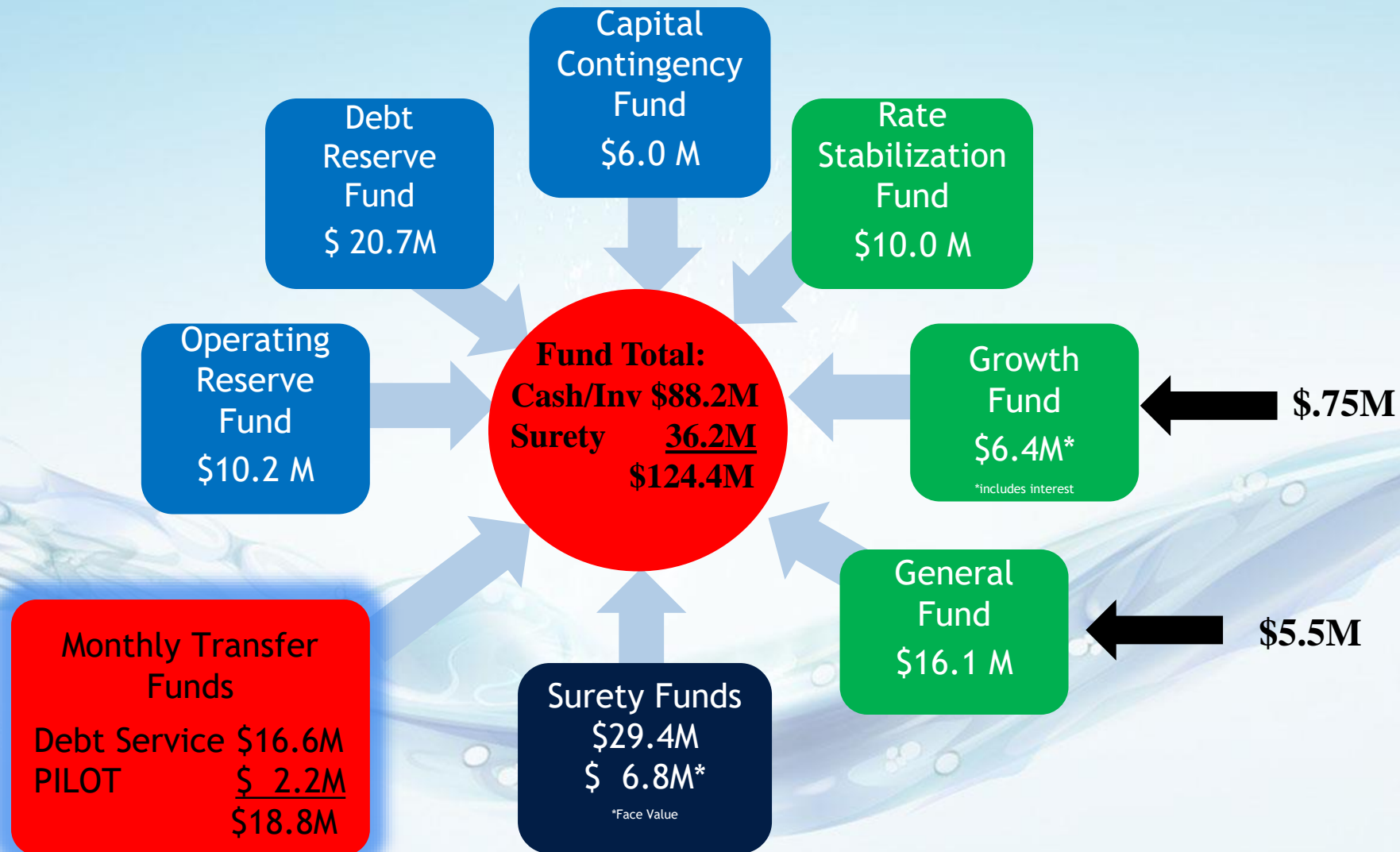
Lowering
Operating
Costs

Shared
Sacrifices

Fund
Balance
Transfers

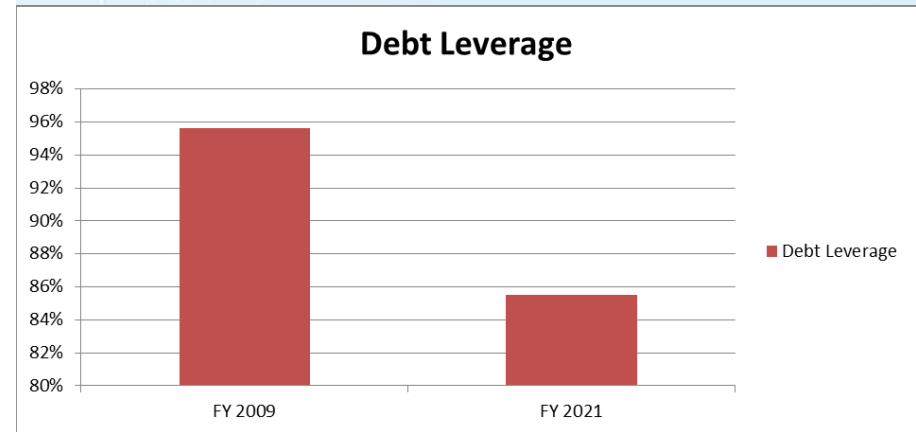
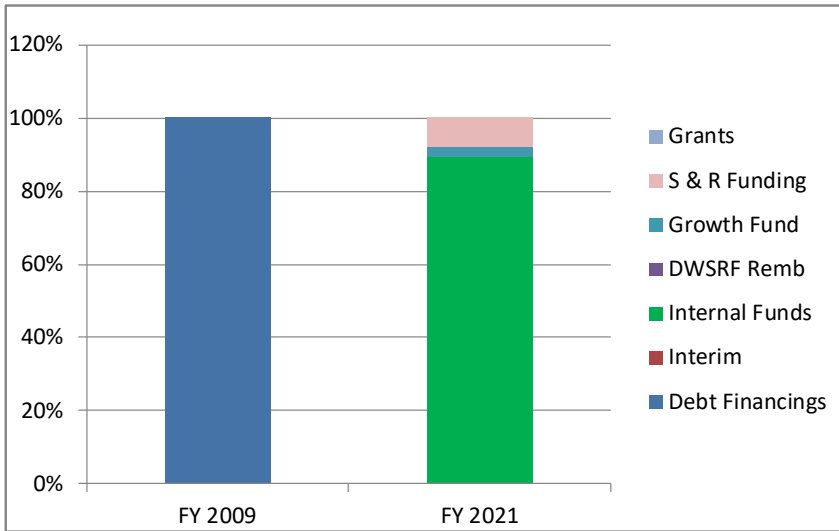
Reserve Fund Balances – Discretionary

Key Takeaway: Prudent YE Fund Transfers



FY 2021 Capital Sources

Key Takeaway: Ability to postpone rate application



Notes:

- Anticipate \$800k grant towards pay-off Interim financing in 4Q FY 2021
- Anticipate three reimbursing DWSRF loans and grants in FY 2022
- \$25k open space grant to be used for future land purchases

FY 2022 Operating Budget At a Glance

Key Takeaway: O&M expense at target w/o using General Fund

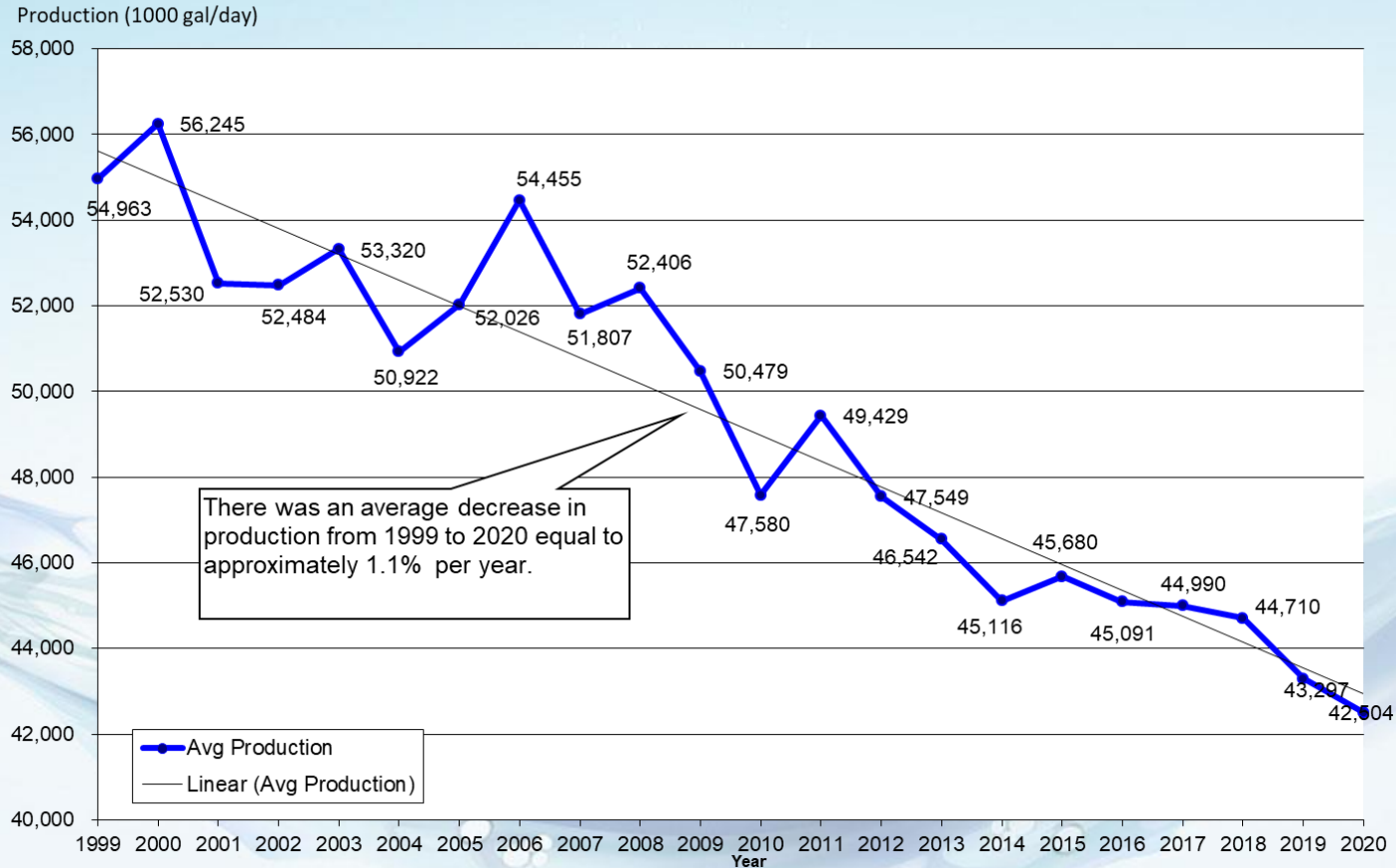
| | FY2022 Budget | FY2021 Original Budget | % Change | FY2021 Revised Budget | % Change | FY2021 Projection |
|-----------------------|-------------------|------------------------|----------------|-----------------------|---------------|-------------------|
| Revenues | | | | | | |
| Water Revenue | \$ 116,629 | \$ 117,202 | -0.5% | \$ 101,381 | 15.0% | \$ 114,281 |
| All Other | 7,711 | 8,817 | -12.5% | 7,744 | -0.4% | 7,434 |
| Total Revenue | \$ 124,340 | \$ 126,019 | -1.3% | 109,125 | 13.9% | \$ 121,715 |
| Expenses | | | | | | |
| O&M | \$ 59,741 | \$ 61,051 | -2.1% | \$ 56,200 | 6.3% | \$ 56,200 |
| Other Expenses | 15,450 | 15,100 | 2.3% | 15,100 | 2.3% | 15,050 |
| Debt Service 114% | 50,071 | 49,896 | 0.4% | 49,869 | 0.4% | 49,354 |
| Total Expenses | \$ 125,262 | \$ 126,047 | -0.6% | \$ 121,169 | 3.4% | \$ 120,604 |
| Shortfall | \$ 922 | \$ 28 | 3193.1% | \$ 12,045 | -92.3% | \$ - |

Revenue Trends & Assumptions



Declining Consumption Trend Continues

Average Daily Production Trend



FY 2022 Revenue Assumptions

Water Revenues Assumptions:

- FY 2022 revenue based on billed consumption and conversion to cash receipts
- Billed consumption, excluding Wholesale minimum commitments, based on year-over-year 1% decline, adjustments made for COVID-19-related increased consumption and other known anomalies
- No increase assumed in the number of customers
- FY 2022 revenues are based on existing rates and charges
- The FY 2022 revenues reflect an anticipated transition to monthly billing in the latter part of the fiscal year – assumes “big bang” and fire service impacts
- Uncollectible factor remains at 2.25% - with outside a year increased to \$1.3 million
- Wholesale revenue, with a minimum commitment, is based on the contract

Water Revenue Attribution (from Original FY 2021 Budget)

Key Takeaway: Primary driver is declining consumption trend

| | |
|--|------------------|
| FY 2021 Water Revenue Original Budget | \$117,202 |
| Billed Consumption - 1% Decline | (767) |
| Wholesale | (82) |
| Outside One Year | 300 |
| Fire Service | (20) |
| Other Net Changes | (4) |
| FY 2022 Budget | \$116,629 |
| FY 2021 to FY 2022 Change | (\$573) |

Water Revenue Attribution (from Revised FY 2021 Budget)

Key Takeaway: Primary driver is “returning to normal” consumption and cash receipt patterns

| | |
|---|------------------|
| FY 2021 Water Revenue Revised Budget | \$101,381 |
| COVID-19 Adjustments* | 15,821 |
| Billed Consumption - 1% Decline | (767) |
| Wholesale | (82) |
| Outside One Year | 300 |
| Fire Service | (147) |
| Other Net Changes | 123 |
| FY 2022 Budget | \$116,629 |
| FY 2021 to FY 2022 Change | \$15,248 |

*includes monthly billing impacts

Expense Trends And Assumptions



FY 2022 O&M Expense Assumptions

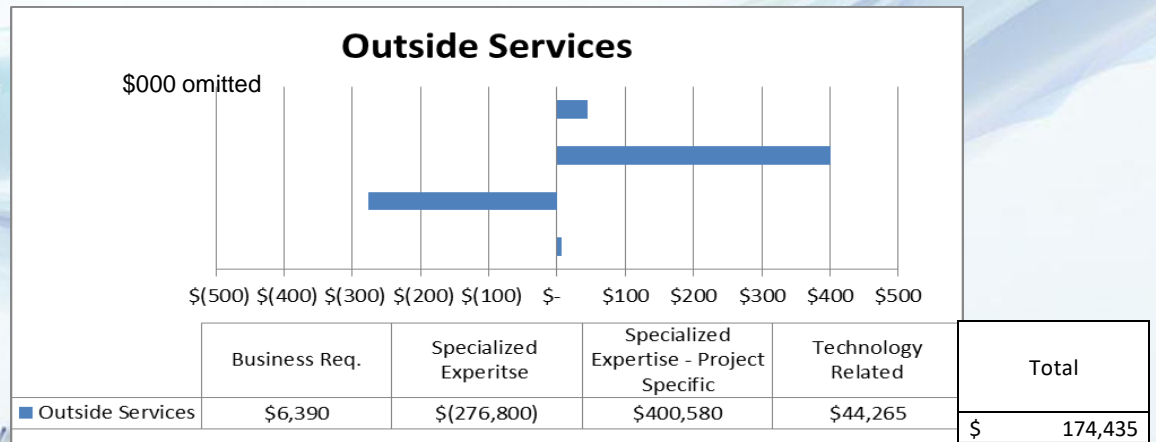
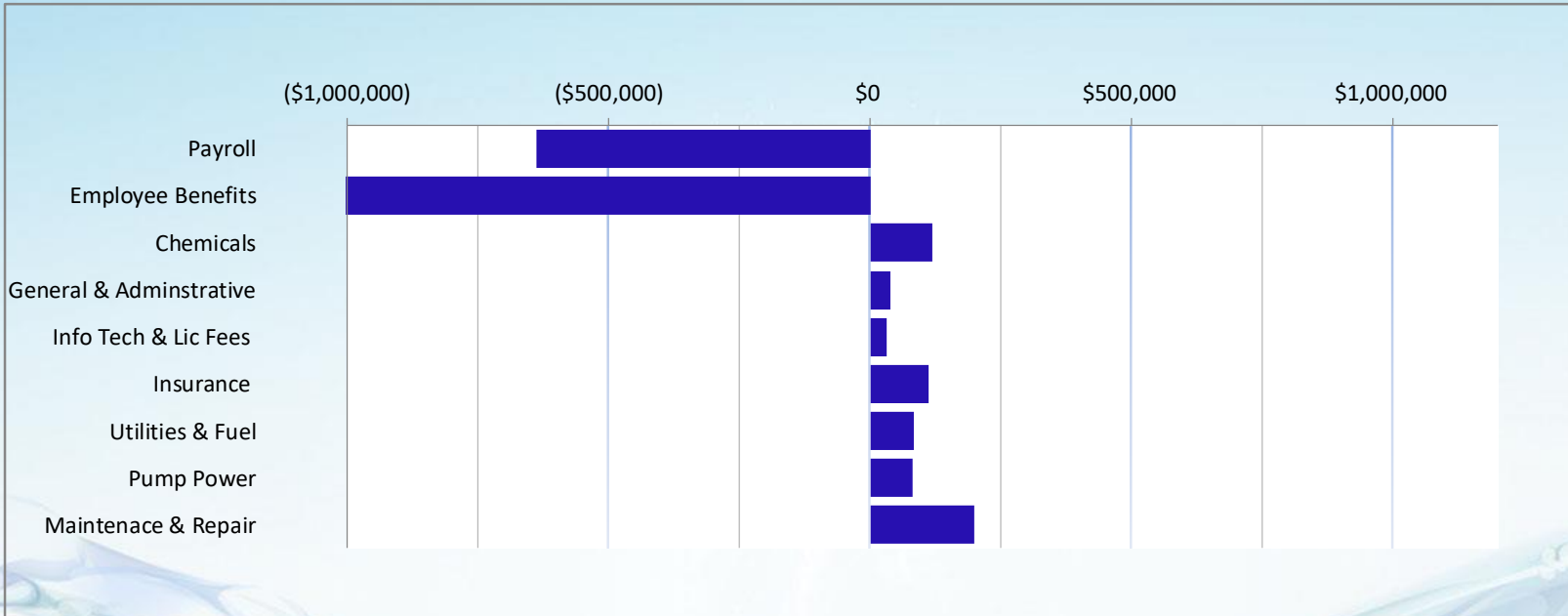
- Total **payroll** slightly above the FY 2021 original budget, prior to vacancy factors
- **Employee Benefits** reflect anticipated medical expenses, including active vs. retiree mix. Pension and opeb contributions are based on the January 2021 valuation reports and other actuarial information
 - FY 2022 budgeted pension contribution assumes additional FY 2021 contribution
- **Outside/Professional Services**, consistent with FY 2021, are categorized into Business Requirements, Specialized Expertise, Specialized Expertise – Project Related and Technology Related. Regulatory asset amortizations are in a separate category
- **Maintenance and Repair** includes routine maintenance and repairs. Refurbishment projects that extend the life of the equipment are included in the capital budget
 - The FY 2022 budget reflects a continued focus on required maintenance and repairs

O&M Expense Assumptions (Cont.)

- The FY 2022 **pump power** budget reflects the generation pricing under the existing four year contract and anticipated increases in distribution pricing
 - Benefits of previous electric usage optimization are reflected
- **Info Tech & Licensing & Maintenance Fees** includes hosting costs and annual maintenance fees for SAP and several software applications
 - The main drivers of the FY 2022 budget are additional maintenance costs associated with technology projects
 - Anticipated price increases for annual maintenance fees are also included
- **G&A** for FY 2022 is higher than FY 2021 primarily due to computer/i-pad purchases, licenses and subscriptions, recruitment, and other small net changes

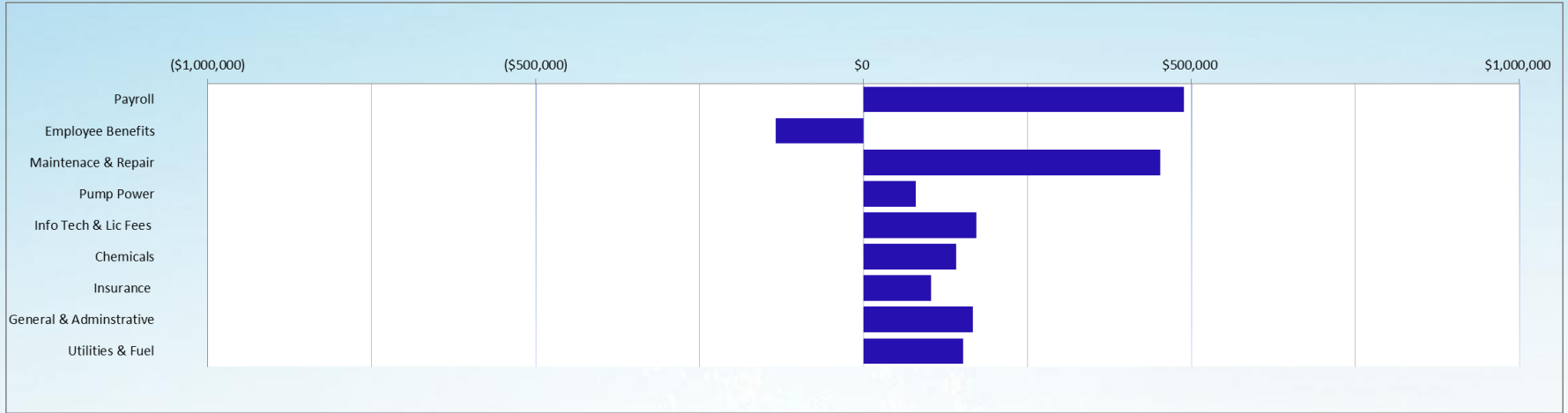
Original FY 2021 Budget to FY 2022 - O&M

Key Takeaway: FY 2022 budget consistent with target model scenario

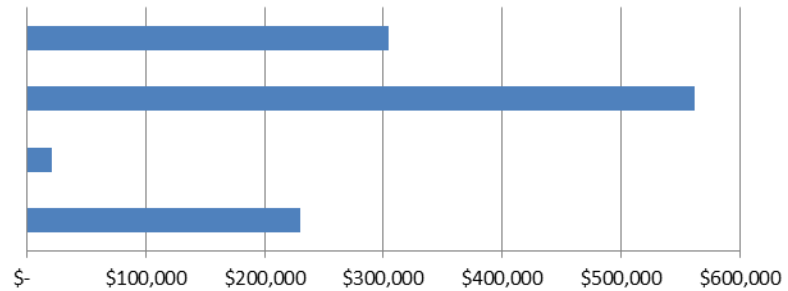


Revised Budget FY2021 to FY2022 - O&M

Key Takeaway: FY 2022 budget consistent with target model scenario



Outside Services



| | Business Req. | Specialized Expertise | Specialized Expertise - Project Specific | Technology Related | Total |
|------------------|---------------|-----------------------|--|--------------------|--------------|
| Outside Services | \$229,520 | \$20,850 | \$562,000 | \$304,265 | \$ 1,116,635 |

FY 2022 Other Assumptions

PILOT Payments:

- Reflects proactive efforts
- Based on 10-1-2020 Grand List assessments and estimated mill rates

Debt Service:

- Favorable impact of prior refinancing, including 34th and 35th Series bonds
- Multiple DWSRF loans included in budget
- Water System Revenue Bond issuance w/upcoming rate application not included

Depreciation:

- \$6.5 million per last rate application

Maintenance Test

FY 2022 PROJECTED MAINTENANCE TEST



(000 omitted)

| | Original FY 2021 <u>Budget</u> | Revised FY 2021 <u>Budget</u> | FY 2021 <u>Projected</u> | FY 2022 <u>Budget (a,b)</u> |
|--|--------------------------------------|-------------------------------------|-----------------------------|--------------------------------|
| Revenue: | | | | |
| Water Sales | \$ 117,202 | \$ 101,381 | \$ 114,281 | \$ 116,629 |
| Investment Income | 1,323 | 986 | 265 | 150 |
| BABs Subsidy | 656 | 656 | 656 | 657 |
| Other - net | 7,038 | 6,302 | 6,738 | 7,154 |
| Common Non-Core Investment | (200) | (200) | (225) | (250) |
| Total Revenue | <u>126,019</u> | <u>109,125</u> | <u>121,715</u> | <u>124,340</u> |
| Less: | | | | |
| Operating & Maintenance Expenses | 61,051 | 56,200 | 56,200 | 59,741 |
| Common Non-Core Investment | (100) | (100) | - | - |
| Depreciation | 6,500 | 6,500 | 6,500 | 6,500 |
| PILOT | 8,700 | 8,700 | 8,550 | 8,950 |
| Net revenue available for Debt Service (A) | <u>\$ 49,868</u> | <u>\$ 37,825</u> | <u>\$ 50,465</u> | <u>\$ 49,149</u> |
| Debt service payments (C) | <u>\$ 43,768</u> | <u>\$ 43,745</u> | <u>\$ 43,293</u> | <u>\$ 43,922</u> |
| Debt service x 114% (B) | <u>\$ 49,896</u> | <u>\$ 49,869</u> | <u>\$ 49,354</u> | <u>\$ 50,071</u> |
| Difference (A-B) - Revenue Shortfall | <u>\$ (28)</u> | <u>\$ (12,045)</u> | <u>\$ 1,111</u> | <u>\$ (922)</u> |
| Revenue from Rate Stabilization Fund (D) | <u>\$ 28</u> | <u>\$ 12,045</u> | <u>\$ -</u> | <u>\$ 922</u> |
| Coverage (A+D/C) | <u>114%</u> | <u>114%</u> | <u>117%</u> | <u>114%</u> |
| Required Coverage | <u>114%</u> | <u>114%</u> | <u>114%</u> | <u>114%</u> |

(a) Does not reflect a planned rate application and therefore does not include add'l depreciation or debt service for capital program.


(b) FY2022 Budget includes an additional \$250k not included in O&M.

Opportunities & Vulnerabilities - FY 2022 Budget

- 
- 
- O&M vs. Non-O&M (primarily payroll and employee benefits)
 - Vacancy Factors
 - Medical claims experience, including retiree/active mix
 - Pricing projections (IT license fees, chemicals, distribution)
 - Outside services, especially specialized expertise, including project related
 - Maintenance and repair, including weather related
 - Other potential savings and vulnerabilities covering a broad range



Revenue:

- Weather
 - Conversion to monthly billing
 - Billing-to-cash conversion
 - Other Revenues
- 

Summary/Conclusions

- Anticipate FY 2021 will be the 11th consecutive year without a RSF draw
- Prudent steps taken due to COVID-19
- FY 2022 O&M budget at targeted model scenario
- Balance contributions among:
 - Construction fund
 - Growth fund
 - General fund
 - Pension plan contributions
- Multi-faceted cash collection program
- Prudent cost management , including expenditures consistent with revenues projections
- Monitor PILOT assessments and take appropriate actions
- Pursue DWSRF financing, interim financing and monitor refinancing opportunities
- Identify and pursue grant opportunities, especially related to capital projects
- Execute against strategic plan

A large, stylized graphic of water splashing across the middle of the slide. The water is depicted with various shades of blue and white, creating a sense of movement and freshness. The splash is centered horizontally and spans most of the width of the slide.

Any Questions?

Appendix A - Revenues



Comparison of Billed Consumption

millions of gallons

| | Actual FY 2012 | Actual FY 2013 | Actual FY 2014 | Actual FY 2015 | Actual FY 2016 | Actual FY 2017 | Actual FY 2018 | Actual FY 2019 | Actual FY 2020 | Projected FY 2021 | Budget FY 2022 |
|-----------|--------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|----------------------|-------------------|
| | (in millions of gallons) | | | | | | | | | | |
| June | 1,346 | 1,195 | 1,237 | 1,190 | 1,214 | 1,100 | 1,153 | 1,295 | 1,105 | 1,130 | 1,056 |
| July | 976 | 1,253 | 1,203 | 1,122 | 1,276 | 1,352 | 924 | 1,181 | 1,148 | 1,267 | 1,066 |
| August | 1,369 | 1,454 | 1,409 | 1,345 | 1,361 | 1,363 | 1,421 | 1,346 | 1,258 | 1,366 | 1,135 |
| September | 1,269 | 1,408 | 1,393 | 1,487 | 1,424 | 1,469 | 1,346 | 1,354 | 1,458 | 1,520 | 1,397 |
| October | 1,477 | 1,384 | 1,504 | 1,453 | 1,584 | 1,226 | 1,567 | 1,347 | 1,392 | 1,490 | 1,323 |
| November | 1,238 | 1,103 | 1,101 | 1,220 | 1,288 | 1,700 | 1,181 | 1,145 | 1,087 | 1,130 | 1,035 |
| December | 1,278 | 1,329 | 1,465 | 1,192 | 1,245 | 1,317 | 1,311 | 1,204 | 1,292 | 1,255 | 1,185 |
| January | 1,151 | 996 | 1,004 | 1,102 | 943 | 942 | 986 | 956 | 910 | 926 | 1,152 |
| February | 1,051 | 998 | 892 | 947 | 994 | 853 | 931 | 894 | 919 | 881 | 871 |
| March | 1,311 | 1,159 | 1,282 | 1,225 | 1,161 | 1,300 | 1,128 | 1,117 | 1,092 | 1,105 | 1,086 |
| April | 958 | 938 | 940 | 844 | 846 | 932 | 829 | 820 | 890 | 857 | 834 |
| May | 1,011 | 898 | 971 | 1,046 | 907 | 932 | 926 | 917 | 911 | 872 | 849 |
| | 14,435 | 14,115 | 14,401 | 14,173 | 14,243 | 14,486 | 13,703 | 13,576 | 13,462 | 13,799 | 12,988 |

Other Revenue Attribution (from Original FY 2021 Budget)

Key Takeaway: While approx. \$.1 million above the FY 2021 budget, the increase is approx. \$.4 million over the FY 2021 projection

| | |
|--|----------------|
| FY 2021 Other Revenue Original Budget | \$7,038 |
| Forestry | 61 |
| PipeSafe Suite | 43 |
| Recreation | 37 |
| Outside Lab Services | 10 |
| Other Net Changes | (35) |
| FY 2022 Other Revenue | \$7,154 |
| FY 2021 to FY 2022 Change | \$116 |

Other Revenues Attribution (from Revised FY 2021 Budget)

Key Takeaway: Primary driver is other water charges

| | |
|--|----------------|
| FY 2021 Other Revenues Revised Budget | \$6,302 |
| Other Water Charges | 638 |
| Forestry | 84 |
| PipeSafe Suite | 43 |
| Outside Fleet Services | 38 |
| Recreation | 32 |
| Outside Lab Services | 28 |
| Other Net Changes | (11) |
| FY 2021 Revenues | \$7,154 |
| FY 2021 to FY 2022 Change | \$853 |

Major Operating & Maintenance Categories

| | | | (Under)/Over FY 2021 | (Under)/Over FY 2021 | |
|------------------------------------|----------------|---------------|----------------------|-------------------------|------------------------|
| | <u>FY 2021</u> | <u>FY2022</u> | <u>Budget Amount</u> | <u>Original FY 2021</u> | <u>Original Budget</u> |
| Payroll | 23,087,703 | 23,576,955 | 489,252 | 24,216,450 | (639,495) |
| Employee Benefits | 10,842,505 | 10,708,583 | (133,922) | 11,872,171 | (1,163,588) |
| Outside Services | 2,484,758 | 3,601,393 | 1,116,635 | 3,426,958 | 174,435 |
| Maintenance & Repair | 2,726,405 | 3,179,100 | 452,695 | 2,981,048 | 198,052 |
| Pump Power | 2,970,000 | 3,050,000 | 80,000 | 2,970,000 | 80,000 |
| Info. Tech. Licensing & Maint Fee. | 2,293,295 | 2,465,397 | 172,102 | 2,433,295 | 32,102 |
| Chemical | 1,855,053 | 1,996,500 | 141,447 | 1,877,053 | 119,447 |
| Insurance Premiums | 1,539,534 | 1,643,098 | 103,564 | 1,532,449 | 110,649 |
| General & Administrative | 1,346,592 | 1,513,307 | 166,715 | 1,475,649 | 37,658 |
| Utilities & Fuel | 1,253,079 | 1,405,247 | 152,168 | 1,322,278 | 82,969 |
| All Other | 5,801,100 | 6,601,775 | 800,489 | 6,943,258 | (341,483) |
| | 56,200,024 | 59,741,356 | 3,541,145 | 61,050,609 | (1,309,253) |

Pump Power

Ford St. Pump Station

| | |
|----------------|------------------|
| FY 2021 Budget | \$2,970,000 |
| FY 2022 Budget | <u>3,050,000</u> |
| Variance | \$ 80,000 |



No difference in FY2021 Revised vs. Original Budget

Variance attributed to:

- Reflects anticipated increases in distribution pricing. Our generation pricing is under contract for the next four years through December 2023

Chemicals

Whitney WTP



| | |
|------------------------|------------------|
| FY 2021 Revised Budget | \$ 1,855,053 |
| FY 2022 Budget | <u>1,996,500</u> |
| Variance | \$ 141,447 |

| | |
|-------------------------|------------------|
| FY 2021 Original Budget | \$ 1,877,053 |
| FY 2022 Budget | <u>1,996,500</u> |
| Variance | \$ 119,447 |

Variance attributed to:

- The FY2022 budget reflects anticipated pricing increases

Outside/Professional Services

| | |
|------------------------|---------------------|
| FY 2021 Revised Budget | 2,484,758 |
| FY 2022 Budget | <u>3,601,393</u> |
| Variance | <u>\$ 1,116,635</u> |

| | |
|-------------------------|-------------------|
| FY 2021 Original Budget | 3,426,958 |
| FY 2022 Budget | <u>3,601,393</u> |
| Variance | <u>\$ 174,435</u> |

| | | |
|-------------------------------------|----|------------------|
| Business Requirements | \$ | 229,520 |
| Specialized Expertise | | 20,850 |
| Specialized Expertise - Project Spe | | 562,000 |
| Technology Related | | 304,265 |
| | \$ | <u>1,116,635</u> |

| | | |
|--|----|----------------|
| Business Requirements | \$ | 6,390 |
| Specialized Expertise | | (276,800) |
| Specialized Expertise - Project Specific | | 400,580 |
| Technology Related | | 44,265 |
| | \$ | <u>174,435</u> |

Information Tech. Licensing & Mtc. Fees

| | |
|------------------------|------------------|
| FY 2022 Budget | \$ 2,465,397 |
| FY 2021 Revised Budget | <u>2,293,295</u> |
| Variance | \$ 172,102 |

| | |
|-------------------------|------------------|
| FY 2022 Budget | \$2,465,397 |
| FY 2021 Original Budget | <u>2,433,295</u> |
| | \$ 32,102 |

Variance attributed to:

| | |
|----------------|-----------------|
| Cyber | \$ 34,600 |
| SCADA | 25,000 |
| Add'l projects | 130,200 |
| Other Net | <u>(17,798)</u> |
| | \$172,102 |

The main drivers of the increase are the additional maintenance costs associated with technology projects and cyber security. Anticipated maintenance fee price increases are also included.



Maintenance & Repairs

| | |
|------------------------|------------------|
| FY 2022 Budget | \$3,179,100 |
| FY 2021 Revised Budget | <u>2,726,405</u> |
| Variance | \$ 452,695 |

| | |
|-------------------------|------------------|
| FY 2022 Budget | \$3,179,100 |
| FY 2021 Original Budget | <u>2,981,048</u> |
| | 198,052 |



Variance attributed to:

The FY 2022 budget reflects a continued focus on required maintenance and repairs

**Representative Policy Board Consumer Affairs Committee
South Central Connecticut Regional Water District**

Minutes of the March 15, 2021 Meeting

The regular meeting of the Consumer Affairs Committee of the Representative Policy Board of the South Central Connecticut Regional Water District (“Committee”) took place on Monday, March 15, 2021, via remote access. Committee members present were N. Campbell, S. Mongillo, F. Pepe, and A. Rescigno.

Also present were: K. Curseaden (Authority), J. Donofrio (Office of Consumer Affairs), L. Bingaman, D. Doyle, L. Gonzalez, R. Kowalski, Jeanine Reckdenwald, Premjith Lakshman Singh (RWA), and J. Slubowski (RPB Staff).

Chair Mongillo called the meeting to order at 5:30 p.m. He reviewed the safety moment distributed to members.

On motion made by Mr. Pepe, seconded by Ms. Campbell, and unanimously carried, the Committee approved the minutes of its February 22, 2021 meeting, as presented.

Mr. Doyle, RWA’s Manager of Corporate Communications, provided an update of the RWA’s Community Liaison Program, which included:

- Objectives
- Assignments
- Communication Schedule

Mr. Doyle stated that this is a new communications program which began last fall. The next round of town meetings are expected to take place in the summer. The RWA continues to work with RPB members to partner with community towns to communicate work projects, emergencies, and upcoming events.

Discussion took place regarding how information was received, types of information provided to towns, responsiveness, South Central Regional Council of Government communications, and website sharing.

Mr. Singh stated that the program is also based on RWA’s strategic plan. Mr. Doyle is currently working on strategic projects such as a communications plan for the monthly billing project. He is reaching out to local towns to educate them about the program and making sure that the RWA is providing useful information.

At 5:55 p.m., Mr. Doyle withdrew from the meeting.

Attorney Donofrio, OCA, reported on one pending billing issue. The customer is a Milford resident who contacted the RPB Milford Representative about a billing issue he had with a rental property he owns in West Haven. Attorney Donofrio spoke with the customer and communicated the information to the RWA. He is waiting for the RWA to respond.

Ms. Gonzalez, the RWA’s Director of Service, reported that the matter is under currently being investigated by the Escalation Manager.

Attorney Donofrio will report the outcome to the committee at its next meeting.

On motion made by Mr. Pepe, seconded by Ms. Rescigno, and unanimously carried, the Committee approved the OCA’s December 2020 billing (\$1,687.50).

Representative Policy Board
Consumer Affairs Committee
March 15, 2021

UNAPPROVED DRAFT

The next regular meeting of the Committee will be on April 19, 2021 at 5:30 p.m. The meeting will be a joint meeting with the Land Use Committee to review the RWA's FY 2022 proposed budget.

At 6:01 p.m., the meeting adjourned.

Respectfully submitted

Stephen Mongillo, Chairman