

**Representative Policy Board  
South Central Connecticut Regional Water District  
Consumer Affairs Committee**

**Minutes of the August 16, 2021 Meeting**

A meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board of the South Central Connecticut Regional Water District (“RPB”) took place on Monday, August 16, 2021, via remote access. Committee members present were: N. Campbell, M. Levine, S. Mongillo, F. Pepe, R. Smith and T. Rescigno.

RWA members present: L. Bingaman, R. Kowalski, P. Singh, and L. Gonzalez

FMA member present: C. LaMarr

Office of Consumer Affairs: Lou Dagostine, Esq. (“OCA”)

RPB staff: J. Slubowski

Chairman Mongillo called the meeting to order at 5:30 p.m. He reviewed the Safety Moment distributed to members.

On motion made by Ms. Campbell, seconded by Mr. Pepe, and unanimously carried, the committee voted to approve the minutes of its July 19, 2021 meeting, as presented.

Mr. Singh, the RWA’s Chief Information Digital Officer and Vice President of Customer Care, provided an update of the Regional Water Authority’s (“RWA”) PipeSafe benefits. He reviewed a letter that will be mailed from the RWA to district municipalities to reintroduce and emphasize the benefits of the existing PipeSafe program. The notification is intended to clear up confusion related to recent solicitations from other companies offering similar services. The letter also states that the PipeSafe program helps its customers by offsetting water rates, creating jobs and promoting the overall economy and health of the RWA district.

Discussion took place regarding purpose, interested parties and notifications to RPB members.

Mr. Singh reviewed proposed changes to RWA’s Rules and Regulations for Water Service and Rules, Regulations and Rates Governing the Extension of Water Mains (“Rules and Regulations”), which was last revised in 2017. He reported that changes were mostly minor and provided needed updates and clarification. The Rules and Regulations will correspond with the launch of the RWA’s monthly billing program. If approved, the Rules and Regulations updates will correspond with the potential effective date of the proposed rate application. Updates and changes to the RWA Rules and Regulations were reviewed by the Consumer Affairs Committee and approved for recommendation to the RPB with minor comments.

Committee members discussed fire service payment changes and meter charges.

Attorney Dagostine, Office of Consumer Affairs (“OCA”), stated that there are currently no active consumer complaints. He reported that Atty. Donofrio, has completed his review of the Authority’s Rate Application and has issued the first set of interrogatories.

On motion made by Mr. Smith, seconded by Mr. Pepe, and unanimously carried, the Committee approved the OCA’s July 2021 billing (\$962.50).

CAC member attendance at the Authority’s August and September meetings was confirmed.

There was no new business to report.

Chair Mongillo reported that the Committee's next meeting is scheduled for Monday, September 20, 2021 at 5:30 p.m.

At 6:03 p.m., on motion made by Mr. Rescigno, seconded by Mr. Pepe, and unanimously carried, the meeting adjourned.

---

Stephen Mongillo, Chairman