Representative Policy Board Consumer Affairs Committee South Central Connecticut Regional Water District

Via Remote Access**

AGENDA

Regular Meeting of Monday, March 21, 2022 at 5:30 pm

- 1. Safety Moment
- 2. Approval of Minutes February 28, 2022 meeting
- 3. Report of OCA J. Donofrio
- 4. Approval of OCA Invoice for February 2022 for \$2,957.50
- 5. Next Meeting Monday, April 18, 2022 at 5:30 p.m. special joint meeting with LUC to review FY 2023 proposed budget
- 6. New Business
- 7. Cybersecurity Update Including Executive Session: P. Singh & Kevin Schnaitmann
- 8. Adjourn

**Members of the public may attend the meeting via remote access. For information on attending the meeting and to view meeting documents, please visit https://tinyurl.com/43bzj4dk. For questions, contact the board office at 203-401-2515 or by email at jslubowski@rwater.com.

Representative Policy Board

Consumer Affairs Committee Meeting

Monday, March 21, 2022 at 5:30 p.m.

Call in (audio only)

<u>+1 469-965-2517,,873808240#</u> United States, Dallas

Phone Conference ID: 873 808 240#

Find a local number

For questions, contact the board office at 203-401-2515 or by email at jslubowski@rwater.com

SAFETY MOMENT

MARCH – MOLD PREVENTION

Molds are part of the natural environment. Outdoors, mold breaks down dead organic matter such as fallen leaves and dead trees, but indoors, mold spores can cause health problems such as allergic reactions, asthma attacks and irritate the eyes, nose, skin and lungs.

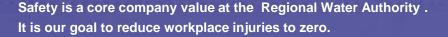


Tips to Prevent Mold:

- Repair water leaks quickly
- Clean and repair roof gutters regularly
- Keep air conditioning drip pans clean
- Keep indoor humidity low
- Wipe down condensation that collects around windows and doors.



Service - Teamwork - Accountability - Respect - Safety





Representative Policy Board South Central Connecticut Regional Water District Consumer Affairs Committee

Minutes of the February 28, 2022 Meeting

The regular meeting of the Consumer Affairs Committee ("CAC") of the Representative Policy Board of the South Central Connecticut Regional Water District ("RPB") took place on Monday, February 28, 2022, via remote access. Committee members present: S. Mongillo, N. Campbell, M. Levine, and R. Smith.

RPB members: M. Ricozzi, R. Harvey, C. Havrda, and G. Malloy

Authority member: K. Curseaden

RWA members: L. Gonzalez, R. Kowalski, and P. Singh

Office of Consumer Affairs: Jeffrey Donofrio, Esq. ("OCA")

RPB Staff: J. Slubowski

Chairman Mongillo called the meeting to order at 5:36 p.m. He reviewed the Safety Moment distributed to members.

On motion made by Ms. Campbell, seconded by Mr. Levine, and unanimously carried, the committee voted to approve the minutes of its January 24, 2022 meeting, as presented.

Ms. Kowalski, the RWA's Vice President of Financial Reporting & Analysis, provided an update on the RWA's recent refinancing. The update was intended to provide the committee with the advantages and financial effects of RWA's recent refinancing. She discussed:

- Taxable advance
- Forward/delayed delivery
- Tax exempt/yield curve
- 36th Series A-1 and B refunding
- Five year savings

Discussion followed regarding net present value vs. debt and impacts from a customer perspective.

Ms. Kowalski discussed the monthly billing analysis breakdown and provided a presentation of various complex bills, nuances, and a comparison of old bills vs. new bills including the recent rate increase, effective January 5, 2022.

Committee members discussed service charges, receivables, and economic trends.

The OCA reported no pending consumer complaints. He commented that his main focus was spent reviewing the Lake Gaillard Water Treatment Plant Application for the public hearing that recently took place on February 24, 2022.

On motion made by Mr. Smith, seconded by Ms. Campbell, and unanimously carried, the Committee approved the OCA's January 2022 billing (\$1,500.00).

Discussion ensued regarding quarterly commercial business updates.

The next regular meeting is on Monday, March 24, 2022 at 5:30 p.m.

Representative Policy Board
Consumer Affairs Committee
February 28, 2022

UNAPPROVED DRAFT

At 6:15 p.m., on motion made by Mr. Smith, second meeting adjourned.	ded by Ms. Campbell, and unanimously carried, the
	Stephen Mongillo, Chairman