

**Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee**

Minutes of the August 15, 2022 Meeting

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board of the South Central Connecticut Regional Water District (“RPB”) took place on Monday, August 15, 2022, via remote access. Committee members present: S. Mongillo, N. Campbell, M. Levine, A. Rescigno, and R. Smith.

Committee members absent: F. Pepe

RWA: R. Kowalski, P. Singh, D. Donovan, and D. Bochan

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chairman Mongillo called the meeting to order at 5:40 p.m. He reviewed the Safety Moment distributed to members.

At 5:44 p.m., Mr. Levine entered the meeting.

Ms. Kowalski, RWA’s Vice President and Chief Financial Officer, provided a presentation of the upcoming Ten Year Model Potential Scenarios, which included key focus areas and considerations and base case and target case approaches. She asked committee members for comments and input on scenarios that they would like to see in the upcoming year.

At 5:52 p.m., Ms. Bochan entered the meeting.

At 6:01 p.m., Mr. Rescigno entered the meeting.

Committee members discussed commercial business income, customer base and costs, water use patterns, monthly billing, capital project priorities, and pension funding goals.

Ms. Kowalski stated that the Ten-Year Model would be presented to the RPB committees in November.

On motion made by Mr. Levine, and seconded by Mr. Rescigno, the committee voted to approve the minutes of its July 18, 2022 meeting, as presented.

Atty. Donofrio reported that he has been reviewing the Customer Information System Solution Application to prepare his memorandum in preparation of the continued public hearing on August 25, 2022. The memorandum was distributed to members earlier in the day. He noted that he engaged a consultant to assist in the review of the application and responses to the information provided.

Atty. Donofrio reported no customer escalations or complaints as this time.

Chair Mongillo reported on a Hamden customer who contacted him with a concern. He contacted Mr. Singh, the RWA’s Chief Information Digital Officer and Vice President of Customer care, who assisted the customer. No further action is required.

On motion made by Ms. Campbell, seconded by Mr. Rescigno, and unanimously carried, the Committee approved the OCA's July 2022 billing of \$2,332.50.

Chair Mongillo reviewed the volunteer schedule for upcoming Authority meetings:

August 25, 2022 – Mr. Levine
September 22, 2022 – Mr. Rescigno

The next regular meeting is on Monday, September 19, 2022 at 5:30 p.m.

As there was no new business, at 6:12 p.m., on motion made by Ms. Campbell, seconded by Mr. Rescigno, and unanimously carried, the meeting adjourned.

Stephen Mongillo, Chairman