

Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District

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AGENDA

Regular Meeting of Monday, February 26, 2024 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the CAC Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – January 22, 2024 meeting
4. Lead and Copper Rule Update: Tom Barger
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for January 2024 for \$2,967.00
7. New Business
8. Upcoming meetings
 - **Wednesday, February 28, 2024 at 5:00 p.m.** – special joint meeting with Land Use Committee (Hybrid) – *Commercial Business Update*
 - **Monday, March 18, 2024 at 5:30 p.m.** – regular meeting (Teams)
9. Adjourn

****** Members of the public may attend the meeting via teams using the link at the top of the agenda. To view meeting documents, please visit <http://tinyurl.com/449v27xt>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.

SAFETY MOMENT

PREVENTING SLIPS, TRIPS AND FALLS

It's probably happened to most of us. That momentary lapse of attention, thinking about a personal problem or distraction by an activity that ends in a slip, trip or fall. A stumble down a stairway. A trip over an uneven surface. Slipping on the ice. It can lead to a variety of regrettable events ranging from a simple bruised shin to an extremely serious injury. It's just one of a number of conditions and situations that set the stage for slips, trips and falls in the workplace or at home.

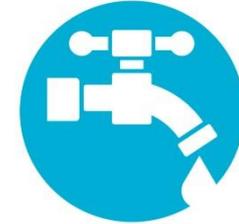
Here are six guidelines to help you create a safer environment for you, your employees, and at home.

1. Create Good Housekeeping Practices
2. Reduce Wet or Slippery Surfaces
3. Avoid Creating Obstacles in Aisles and Walkways
4. Create and Maintain Proper Lighting
5. Wear Proper Shoes
6. Control Individual Behavior

Service – Teamwork – Accountability – Respect – Safety



**Tap Into
Safety**



Regional Water Authority



Safety is a core company value at the Regional Water Authority .
It is our goal to reduce workplace injuries to zero.

 Regional Water Authority

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

January 22, 2024

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, January 22, 2024, via remote access. Chair Levine presided.

Members present: M. Levine, N. Campbell, S. Mongillo, A. Rescigno, and R. Smith

Members absent: F. Pepe

RPB: R. Harvey and C. Havrda

Authority: C. LaMarr

RWA: R. Kowalski, P. Singh, J. Hill and D. Bochan

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Levine called the meeting to order at 5:00 p.m. He reviewed the Safety Moment distributed to members.

Chair Levine offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

On motion made by Mr. Mongillo, and seconded by Mr. Rescigno, the Committee voted to approve the minutes of its December 18, 2023 meeting, as presented.

At 5:31 p.m., on motion made by Mr. Mongillo, and seconded by Mr. Rescigno the Committee voted to go into executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss Accounts Receivable, covered under Section 1-210(b)(5)(B), pertaining to commercial and financial information. Present in executive session were the Committee members, Messrs. Harvey, Havrda, Singh, Hill, Atty. Donofrio, and Mss. Kowalski, Bochan and Slubowski.

At 6:06 p.m., the Committee came out of executive session. No voting occurred during or after the executive session.

On motion made by Mr. Mongillo, and seconded by Mr. Rescigno, the Committee voted to approve the OCA’s FY 2025 proposed budget.

Attorney Donofrio reported on two pending consumer issues currently managed by the RWA. The first concerns a customer in Ansonia who is challenging irregular consumption charges during 2023.

The second is a claim filed by a customer, also located in Ansonia, whose property was damaged by a contractor working for the Authority. Atty. Donofrio is working with the Authority to determine whether the utility was properly marked prior to the incident, which would determine responsibility.

Neither complaint has been escalated to the Office of Consumer Affairs at this time.

He also reported that he attended the RPB Executive Committee meeting last week to discuss RWA's commercial business strategy. He stated that the discussion was held in executive session so he was unable to provide details, but that the meeting was productive and helpful.

Discussion took place regarding guidelines for executive session discussions in accordance with Freedom of Information regulations.

On motion made by Mr. Rescigno, and seconded by Ms. Campbell, the Committee voted to approve the OCA's December 2023 billing for \$1,941.00.

Chair Levine asked members for suggestions for special topics at future Committee meetings. Members commented about the recreation program at Eli Whitney, invasive species update, and other uses for the Mill River.

The next regular meeting is on Monday, February 26, 2024 at 5:30 p.m.

At 6:25 p.m., on motion made by Mr. Rescigno, and seconded by Ms. Campbell, the Committee voted to adjourn the meeting.

UNAPPROVED

Mark Levine, Chairman

Lead Service Line Project Update

Consumer Affairs Committee

February 26, 2024



Current Areas of Focus

- ‘Initial’ Inventory Development – Identify ALL Services, including private-side services, with annual submittal to CTDPH and an interactive posting on rwater.com
 - Self-ID postcard w/QR Code – 12K customers
 - Vacuum Excavation – New Haven (verifications & unknowns)
 - Customer requests for service line identification
 - Continued Municipal Engagements

Focus Areas, continued

- Communications
 - Future:
 - Additional push of the QR Code
 - Additional community meetings as warranted
 - Required public education materials

Focus Areas, continued

- Finance

- Funding provided to states from EPA via DWSRF program (low interest loan/subsidy)
- Applications submitted to CT DWSRF Program for replacement program and planning
- Grants only available if full line is replaced – getting credit for utility side replacements
- Field verification of the inventory will further refine cost estimates
- Based on 2023 IUP, the LSL replacement plan project subsidy is 75% with a max of \$5M in accordance with the Disadvantaged Communities Assistance Program (DCAP) and a subsidy of 25% and a max of \$1M for non-DCAP. RWA will phase the project to optimize grants to benefit the ratepayer.

Vacuum Excavation

- Non-mechanical, non-destructive, efficient
- Uses high-pressure air to breakup the topsoil followed by removal via a vacuum.
- McVac is our contractor – CDM is our Inspector
- Will initiate in New Haven and expand to other municipalities
- Focus on the identification of unknown services, both utility and private-side to assist in validation points (3).