

Representative Policy Board
South Central Connecticut Regional Water District
Consumer Affairs Committee

July 21, 2025

Minutes

The regular meeting of the Consumer Affairs Committee (“CAC”) of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District (“RWA”) took place on Monday, July 21, 2025, at 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Campbell presided.

Members present: N. Campbell, C. Havrda, M. Levine(R), and S. Mongillo(R)

Members absent: R. Smith

RPB: R. Harvey(R), T. Clifford(R), J. DiCarlo(R), G. Malloy, C. Mancini(R), and T. Slocum

Authority: C. LaMarr

RWA: S. Lakshminarayanan, R. Kowalski, P. Singh, D. Bochan, J. Hill, B. Hoskie, and A. Shepherd

Office of Consumer Affairs: Attorney Donofrio (“OCA”)

RPB Staff: J. Slubowski

Chair Campbell called the meeting to order at 5:31 p.m. She reviewed the Safety Moment distributed to members.

Chair Campbell offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

At 5:31 p.m., on motion made by Mr. Levine, and seconded by Mr. Havrda, the committee voted to go into executive session pursuant to C.G.S. Section 1-200(6)(E) to discuss the AMI benefits, covered by Section 1-210(b)(5)(B), pertaining to commercial and financial information. Present in executive session were Committee members, Atty. Donofrio, Messrs. Harvey, Lakshminarayanan, Clifford, DiCarlo, Hill, Malloy, Shepherd, and Slocum, and Mss. LaMarr, Kowalski, Bochan, Hoskie, and Slubowski.

At 6:16 p.m., the Committee came out of executive session. No votes were taken in or as a result of executive session.

On motion made by Mr. Havrda, and seconded by Mr. Mongillo, the Committee voted to approve the minutes of its June 16, 2025 meeting, as presented.

Atty. Donofrio, OCA, provided an update on two escalated issues. The first related to a property on Clark Street Extension in Derby, where the customer has accepted the OCA's resolution, thus resolving the complaint. The second issue is related to billing matter for a property in East Haven. The RWA offered to waive interest on the outstanding balance, the customer counter offered with a \$1,300 payment, leaving a difference of approximately \$600, which the Authority is currently considering. The customer is waiting to hear back from the Authority.

Atty. Donofrio reported that he has also been reviewing Blue Drop interrogatories and responses. He recognized the RWA team for work done responding to interrogatories.

On motion made by Mr. Levine, and seconded by Mr. Havrda, the Committee voted to approve the OCA's June 2025 billing for \$4,278.00.

Chair Campbell reviewed assignments for Authority meetings for July, August, and September.

Mr. Levine nominated Ms. Campbell for chair of the Consumer Affairs Committee for the upcoming year. Mr. Havrda seconded the motion, and the Committee voted unanimously to elect Ms. Campbell as chair of the Consumer Affairs Committee for the upcoming year, effective immediately.

Chair Campbell thanked management for the AMI recap and the team's availability to answer questions.

The next regular meeting is on Monday, August 18, 2025, at 5:30 p.m.

At 6:25 p.m., the Committee meeting adjourned.

Naomi Campbell, Chair

(R) = Attended remotely.