

Representative Policy Board
South Central Connecticut Regional Water District
90 Sargent Drive, New Haven, Connecticut
or

**** Dial in by phone**
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Phone conference ID: 519 494 384#

AGENDA

Regular Meeting of Thursday, April 24, 2025 at 6:30 p.m.

- I Safety Moment
- II Public Comment: The time limit granted to each speaker shall be three (3) minutes. Residents and customers may address the Board.
- III Approval of Minutes – March 27, 2025 meeting
- IV Communications
 - A. Notify members of expired terms ending July 1st
 - a. 2025 Term expirations – Ansonia, Cheshire, Derby, Hamden, Milford, and Seymour
 - b. Past due expirations – East Haven, North Branford, and Governor's Representative
 - B. Volunteers for RPB Nominating Committee for RPB Officers
 - C. RPB Quarterly Dashboard Report
- V Items for Consideration and Action
 - A. Executive Committee's recommendation for the formation of a Nominating Committee for Authority member
 - B. Representative Policy Board first quarter 2025 compensation
- VI Reports
 - A. Finance Committee
 - B. Land Use Committee
 - C. Consumer Affairs Committee
 - D. Executive Committee
 - E. Authority/Management
- VII Adjourn

<p>** Members of the public may attend the meeting in person or by conference call. To view meeting documents please visit https://tinyurl.com/2ppnjbyr. For questions, contact the board office at 203-401-2515 or by email at jslubowski@rwater.com.</p>

Safety Moment

April 2025

Title: Tick Awareness



Regional Water Authority

Activity/Process

Ticks can be dangerous, and their populations are booming. But their numbers aren't the only things proliferating, so are the mythologies—about whether they can make you sick, where they like to live, and how to get rid of them.

Here's what you need to know not to fall prey and enjoy a disease-free summer.

Defenses:

- **Reducing exposure** to ticks is the best defense against tick-borne diseases. Tick exposure can occur year-round, but ticks are most active during warmer months (April-September).
- **Know where to expect ticks** - Ticks live in grassy, brushy, or wooded areas, or even on animals. Spending time outside walking your dog, camping, gardening, or hunting could bring you in close contact with ticks. Many people get ticks in their own yard or neighborhood.
- **Treat clothing and gear** with products containing Permethrin. Permethrin can be used to treat boots, clothing, and camping gear and remain protective through several washings. Alternatively, you can buy permethrin-treated clothing and gear.
- **WASH PERMETHRIN-TREATED CLOTHES SEPARATELY FROM CHILDREN'S CLOTHES.**
- **Permethrin Spray is available to outdoor workers, located inside the Stock Room.**
- **Check your clothing for ticks** - Ticks may be carried into the house on clothing. Any ticks that are found should be removed. Tumble dry clothes in a dryer on high heat for 10 minutes to kill ticks on dry clothing after you come indoors. If the clothes are damp, additional time may be needed. If the clothes require washing first, hot water is recommended. Cold and medium-temperature water will not kill ticks.
- **Check your body for ticks after being outdoors** - Conduct a full body check upon returning from potentially tick-infested areas, including your backyard. Use a hand-held or full-length mirror to view all parts of your body.
- **Watch for symptoms** - A rash, headache, flu-like symptoms, and joint pain can all be signs of Lyme disease, anaplasmosis, and ehrlichiosis. A stiff neck and swollen lymph nodes are associated with Lyme disease.

**Representative Policy Board
South Central Connecticut Regional Water District
Minutes of March 27, 2025 Meeting**

The regular meeting of the Representative Policy Board (“RPB”) of the South Central Connecticut Regional Water District took place on Thursday, March 27, 2025, at 90 Sargent Drive, New Haven, Connecticut, and via remote access. Chair Harvey presided.

PRESENT

RPB

Ansonia	Thomas P. Clifford III
Beacon Falls	Peter Betkoski(R)
Bethany	Brian Eitzer(R)
Branford	Carolyn Mancini
Cheshire	Timothy Slocum(R)
East Haven	Michelle Verderame(R)
Guilford	Charles Havrda
Hamden	Stephen Mongillo(R)
Killingworth	Jamie Mowat Young
Madison	Joseph A. Oslander
Milford	Richard Smith(R)
New Haven	Naomi Campbell
North Branford	Peter DeSantis(R)
North Haven	James X. DiCarlo(R)
Orange	Jasper J. Jaser
Prospect	Robert E. Harvey, Jr.
Seymour	Mike Horbal(R)
West Haven	T. Gregory Malloy
Woodbridge	Mark Levine(R)

Absent

Derby	Frank Pepe
Governor’s Rep	Vincent M. Marino

Regional Water Authority

David Borowy
Catherine LaMarr(R)
Suzanne Sack(R)

Management

Sunny Lakshminarayanan
Rochelle Kowalski
Elizabeth Calo(R)
Jim Hill
Premjith Lakshman Singh

Counsel

Raquel Herrera-Soto, Esq.(R)

Office of Consumer Affairs

Jeffrey Donofrio, Esq.(R)

Staff

Jennifer Slubowski

Call to Order

Chair Harvey called the meeting to order at 6:30 p.m. He reviewed the Safety Moment handout distributed to members.

Public Comment

Chair Harvey offered the opportunity for members of the public to comment. There were no members of the public present at the meeting.

Minutes

On motion made by Mr. Malloy and seconded by Ms. Young, the RPB approved the minutes of its February 27, 2025 meeting as distributed, with 98 total weighted votes cast in the affirmative.

Ansonia (3)	Aye	Guilford (4)	Aye	No. Haven (5)	Aye
Beacon Falls (0)	Aye	Hamden (10)	Aye	Orange (3)	Aye
Bethany (5)	Aye	Killingworth (2)	Aye	Prospect (1)	Aye

Branford (6)	Aye	Madison (6)	Aye	Seymour (1)	Aye
Cheshire (4)	Aye	Milford (11)	Aye	West Haven (8)	Aye
Derby (2)	Absent	New Haven (13)	Aye	Woodbridge (3)	Aye
East Haven (6)	Aye	No. Branford (8)	Aye	Gov. Rep. (1)	Absent

Communications

Chair Harvey reminded members of the upcoming FY 2026 Budget review meetings on:

Finance Committee – Monday, April 7, 2025 at 5:00 pm; and

Land Use Committee and Consumer Affairs Committee meeting –Thursday, April 17, 2025 at 5:30 pm

All RPB members are invited to attend either or both meetings. He also commented that members wishing to receive a paper copy of the budget should contact the board office.

Reports

Finance Committee – Mr. Slocum reported on the committee meeting earlier in the month. The Committee met with auditors from CliftonLarsonAllen to review the FY 2025 audit plan. The Committee also received an update of RPB approved projects. There was no new business to report.

The next meeting is on Monday, April 7, 2025 and will include a review of the FY 2026 budget.

Mr. Slocum also reported that he attended the Authority meeting earlier in the day.

Land Use Committee – Mr. Levine, Chair of the Land Use Committee, reported on the Committee meeting earlier in the month. The Committee met with management and received an update on the Lake Whitney Dam renovations.

The next meeting is on Wednesday, April 9, 2025. The Committee is also meeting on Thursday, April 17, 2025 at 5:30 p.m. at a joint meeting with the Consumer Affairs Committee to review the FY 2026 budget with management.

Consumer Affairs Committee – Ms. Campbell, Chair of the RPB Consumer Affairs Committee, reported on the Committee meeting earlier in the month. The Committee met with management and received an update on the Go-live readiness for the new Customer Information System.

The Committee's next regular meeting is on Monday, April 21, 2025 at 5:30 p.m. Ms. Campbell is also working with management to schedule a tour of the RWA's Customer Care Center.

Authority/Management – Mr. Borowy, Chair of the Authority, reported on the Authority meeting earlier in the day. He stated that the Authority also met as the Environmental, Health and Safety Committee.

In Mr. Ricozzi's absence, Mr. Borowy reported that at the Environmental, Health and Safety Committee meeting earlier in the day, Committee members reviewed the following memos, reports and updates: Recreation activities, physical security update, AWIA risk & resiliency update, cyber risk update, environmental hazards update, remote water monitoring buoys report, and Staffing Succession.

Mr. Lakshminarayanan, the RWA's Interim President and Chief Executive Officer:

- Reported and he and Ms. Kowalski have met with town leaders in the Aquarion service territory, legislators, and other officials to discuss the newly created Aquarion Water Authority (AWA) and to address questions and concerns. There are more meetings scheduled in the upcoming weeks. They are also getting ready for the regulatory filings in Connecticut, Massachusetts, and New Hampshire.
- Mentioned a potential acquisition of an environmental services lab.

- Noted that the Thirty-Eighth Series Tender Refunding Bond was successful and has yielded approximately \$4.1 million in present value savings, equating to annualized savings of about \$326,000 for RWA customers in the maximum debt year.
- Highlighted a published article to commemorate World Water Day on March 22. He also sent an email to RWA employees expressing gratitude for their dedication as water professionals.
- Commented on the RWA's Corporate Responsiveness update, which is published on the RWA website.
- Reported on a recent meeting with the President and CEO of the Greater New Haven Chamber of Commerce to discuss ongoing economic development and business retention efforts on behalf of the RWA.

Mr. Lakshminarayanan reviewed revenues, operating and maintenance expenses for the month ended February 28, 2025, and stated the projected maintenance test for FY 2025 is 119%, with no shortfall. Contributing to the higher coverage is the May 2024 refunding, the acquisition of Home Service Valve, the timing of DWSRF financing, and lower than budgeted PILOT.

He also reported that raw water storage to date is 88%, compared to the long-term average of 87%. Rainfall totaled 32.99 inches, which 4.3 inches lower than the long-term average.

Discussion took place regarding HazWaste, federal grants, and succession planning.

Chair Harvey acknowledged Atty. Donofrio of the Office of Consumer Affairs who had nothing to report.

Chair Harvey reported that term expirations are coming up for Ansonia, Cheshire, Hamden, Seymour, Derby, and Milford. Reappointments for East Haven, North Branford, and Governor's Representative are overdue. Letters will be going out to municipal Chief Executive Officers concerning reappointments.

He also reported that he met with Mr. Borowy to discuss adding a sixth member to the Authority. Members discussed timing, voting, and requirements.

The next RPB meeting is on Thursday, April 24, 2025.

At 7:05 p.m., on motion made by Mr. Levine and seconded by Mr. Clifford, the RPB voted to adjourn, with 98 total weighted votes cast in the affirmative.

Ansonia (3)	Aye	Guilford (4)	Aye	No. Haven (5)	Aye
Beacon Falls (0)	Aye	Hamden (10)	Aye	Orange (3)	Aye
Bethany (5)	Aye	Killingworth (2)	Aye	Prospect (1)	Aye
Branford (6)	Aye	Madison (6)	Aye	Seymour (1)	Aye
Cheshire (4)	Aye	Milford (11)	Aye	West Haven (8)	Aye
Derby (2)	Absent	New Haven (13)	Aye	Woodbridge (3)	Aye
East Haven (6)	Aye	No. Branford (8)	Aye	Gov. Rep. (1)	Absent

Respectfully submitted,

Jamie Mowat Young, Secretary

Representative Policy Board
Dashboard Metric - 3Q FY25

Metrics	Quarter ended 2/28/24 (3Q FY 2024)	Quarter ended 8/31/24 (1Q FY 2025)	Quarter ended 11/30/24 (2Q FY 2025)	Quarter ended 2/28/25 (3Q FY 2025)
Financial Metrics				
<i>Coverage</i>	Budget: 1.14 w/o draw	Budget: 1.14 w/o draw	Budget: 1.14 w/o draw	Budget: 1.14 w/o draw
	Projected: 1.20 w/o draw	Projected: 1.17 w/o draw	Projected: 1.19 w/o draw	Projected: 1.19 w/o draw
<i>Draw Requirement</i>	Budget: \$0 million	Budget: \$0 million	Budget: \$0 million	Budget: \$0 million
	Projected: \$0 million	Projected: \$0 million	Projected: \$0 million	Projected: \$0 million
<i>Capital Expenditures to Budget (Note 1)</i>	Budget: \$52.520 million	Budget: \$55.791 million	Budget: \$55.791 million	Budget: \$53.653 million
	Result: \$25.219 million/48.02% of total fiscal year budget	Result: \$9.207 million/16.5% of total fiscal year budget	Result: \$21.221 million/38.0% of total fiscal year budget	Result: \$35.352 million/65.9% of total fiscal year budget
<i>Aged Account Receivables - Total Water (Note 2)</i>	Feb 2020: \$6,659,551	Feb 2020: \$6,659,551	Feb 2020: \$6,659,551	Feb 2020: \$6,659,551
	Feb. 2024 : \$5,565,554 (-1.4%)	Aug. 2024 : \$5,384,765 (-19.1%)	Nov. 2024 : \$5,267,815 (-20.9%)	Feb. 2025 : \$5,135,012 (-22.9%)
<i>Aged Account Receivables - Residential (Note 2)</i>	Feb 2020: \$5,833,160	Feb 2020: \$5,833,160	Feb 2020: \$5,833,160	Feb 2020: \$5,833,160
	Feb. 2024 : \$5,935,013 (+1.8%)	Aug. 2024 : \$5,092,672 (-12.7%)	Nov. 2024 : \$4,949,483 (-15.1%)	Feb. 2025 : \$4,807,653 (-17.6%)
<i>Pension Market Values (Note 3)</i>	Feb 2024 Mkt. Value \$73,506,054	Aug 2024 Mkt. Value \$78,836,659	Nov 2024 Mkt. Value \$80,490,510	Feb 2025 Mkt. Value \$79,178,742
	Dec 2023 Mkt. Value: \$72,063,393	June 2024 Mkt. Value \$75,780,869	Sept. 2024 Mkt. Value \$79,830,513	Dec 2024 Mkt. Value \$78,130,380
	Dec. Return: 12.13%Cal/8.54% Fiscal	June Return: 5.68%Cal/2.53% Fiscal	Sept Return: 12.05% Cal/2.43% Fiscal	Dec Return: 10.13% Cal/5.22% Fiscal
	Actuarial Return Assumption: 6.75%	Actuarial Return Assumption: 6.75%	Actuarial Return Assumption: 6.75%	Actuarial Return Assumption: 6.75%
System Metrics				
<i>Average Daily Production (Draft) to Budget (MGD)/Prior Year (MGD)</i>	Prior Year: 44.788 MGD	Prior Year: 49.111 MGD	Prior Year: 45.669 MGD	Prior Year: 43.255 MGD
	Result: 43.255 MGD	Result: 50.477 MGD	Result: 48.131 MGD	Result: 45.342 MGD
<i>Disinfection By-products</i>	Target: 100%	Target: 100%	Target: 100%	Target: 100%
	Result: 100%*	Result: 100%*	Result: 100%*	Result: 100%*
	* As of Dec, 2023, updated	* As of June, 2024 updated	* As of Sept 30, 2024, updated	* As of Dec, 2024, updated
<i>Net Unaccounted For Water (annualized)</i>	Target: 10.0%	Target: 10.0%	Target: 10.0%	Target: 10.0%
	Result: 12.08% net for the annualized period of Dec 2022 to Nov 2023	Result: 12.22% net for the annualized period of June 2023 to May 2024	Result: 12.45% net for the annualized period of Sept 2023 to Aug 2024	Result: 13.05% net for the annualized period of Dec 2023 to Nov 2024
<i>Service Disruptions (Notes 4 and 5): Due to Main Breaks</i>				
<i>Number of Disruptions</i>	Result: 21	Result: 6	Result :8	Result : 44
<i>Number of Customers Impacted</i>	Result: 453	Result: 180	Result : 119	Result : 791
<i>Avg Period Customers are w/o Water (hrs)</i>	Target: 6	Target: 6	Target: 6	Target: 6

Representative Policy Board
Dashboard Metric - 3Q FY25

Metrics	Quarter ended 2/28/24 (3Q FY 2024)	Quarter ended 8/31/24 (1Q FY 2025)	Quarter ended 11/30/24 (2Q FY 2025)	Quarter ended 2/28/25 (3Q FY 2025)
Avg. Time Customers are w/o water (hrs.)	Result: 5.4	Result: 4.91	Result: 3.06	Result: 2.98
Water Quality (Note 5):				
Discolored Water - System/Hydraulics				
Number of Complaints	Result: 287	Result: 148	Result: 80	Result : 71

Notes:
Note 1: Excludes State and Redevelopment, Growth Fund, and contingency/reserve. Percentage is of fiscal year budget
Note 2: Reflects aged receivables over 90 days - total water and total residential. Comparison is to pre-pandemic level
Note 3: Fiscal year-end based on audited financials. Other quarters based on latest available reports and net returns
Note 4: This metric may be later expanded to other types of service disruptions with the same statistics
Note 5: This metric may be later expanded to include time to resolve and time to respond w/associated targets

Q1 2025																																			
Month	January										February										March														
Dates	8	13	15	21	23	23	27			10	11	12	18	24	25	27	27			4	6	10	12	17	25	27	27								
T. P. CLIFFORD III		X				XX											XX					X	X				XX								
P. BETKOSKI	X				X	XX						X					XX						X	X			XX								
B. EITZER	X					XX						X					XX						X				XX								
C. MANCINI																	XX					X					XX								
T. SLOCUM		X	X			XX				X	X						XX					X				X	XX								
F. PEPE																																			
M. VERDERAME		X				XX				X							XX					X					XX								
C. HAVRDA	X	X				XX	X			X	X	X		X			XX					X	X	X			XX								
S. A. MONGILLO			X			XX	X				X			X			XX							X			XX								
JAMIE MOWAT YOUNG	X	X	X			XX				X		X		X		X	XX					X	X				XX								
J. A. OSLANDER	X					XX						X					XX						X				XX								
R. SMITH						XX	X							X										X			XX								
N. CAMPBELL	X	X	X			XX	X			X	X	X		X			XX			X		X	X	X			XX								
PETER DESANTIS	X											X					XX						X				XX								
JAMES X. DICARLO		X				XX				X				X			XX					X	X	X			XX								
J. J. JASER		X				XX				X							XX					X					XX								
R. HARVEY	X	X	X	X		XX	X			X		X		X	X		XX					X	X	X	X		XX								
M. HORBAL	X					XX						X					XX				X	X	X				XX								
T. G. MALLOY	X					XX						X					XX						X				XX								
M. LEVINE	X		X			XX	X			X		X	X	X			XX						X	X			XX								
V. M. MARINO		X	X			XX				X							XX					X													
PURPOSE	L	F	E	A	RW	R	C			F	A	L	A																						

[illegible]