Representative Policy Board Consumer Affairs Committee Finance Committee Joint Meeting

South Central Connecticut Regional Water District

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REVISED AGENDA

Regular Meeting of Monday, December 19, 2022 at 5:30 pm

- 1. Safety Moment
- 2. Public Comment: Residents and customers may address the Committee regarding agenda items or other issues.
- 3. Accounts Receivable Strategy Update Upon 2/3 vote, convene in executive session pursuant to G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210 subsection b #'s 5 B, pertaining to commercial and financial information: P. Singh and D. Bochan
- 4. Approval of Minutes November 21, 2022 meeting
- 5. Confirm date of joint meeting with Finance Committee to review FY 2024 Budget Monday, April 17, 2023 at **5:00** p.m. (Regular meeting for Consumer Affairs/special meeting for Finance Committee)
- 6. Report of OCA J. Donofrio
- 7. Approval of OCA Invoice for November 2022 for \$2,590.00
- 8. New Business
- 9. Next regular meeting Monday, January 23, 2023 at 5:30 p.m.
- 10. Adjourn

**Members of the public may attend the meeting via remote access using the instructions at the top of the agenda. To view meeting documents, please visit https://tinyurl.com/43bzj4dk. For questions, contact the board office at 203-401-2515 or by email jslubowski@rwater.com.

SAFETY MOMENT

DECEMBER - HOLIDAY STRESS

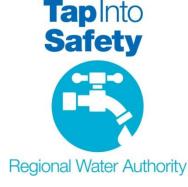
The holiday season brings with it a mix of joy and stress for workers; 51 percent say they are more cheerful at work this time of year, but 35 percent feel more work related pressure. Among the factors that employees reported increasing stress levels:

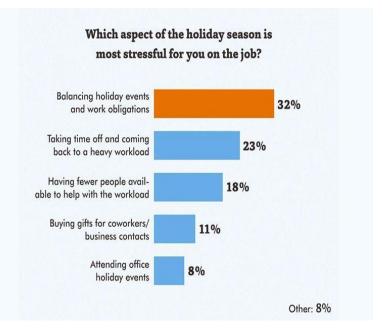
- Balancing work and holiday obligations (32%)
- Taking time off and returning to heavier workloads (23%)
- Having smaller staff than usual because of time off (18%)
- Buying gifts for co-workers and contacts (11%)
- Attending holiday office parties (8%)

To alleviate or prevent job-related stress:

- Before leaving work, list priorities for the next day. Keep a separate list for off-the-job to dos.
- Ask for help if you have too much work. Your supervisor might consider solutions such as adjusting deadlines or delegating.







Service - Teamwork - Accountability - Respect - Safety

Safety is a core company value at the Regional Water Authority . It is our goal to reduce workplace injuries to zero.



Representative Policy Board South Central Connecticut Regional Water District Consumer Affairs Committee

Minutes of the November 21, 2022 Meeting

The regular meeting of the Consumer Affairs Committee ("CAC") of the Representative Policy Board of the South Central Connecticut Regional Water District ("RPB") took place on Monday, November 21, 2022, via remote access.

Committee members present: S. Mongillo, N. Campbell, M. Levine, A. Rescigno, and R. Smith.

Committee members absent: F. Pepe

RPB: P. Betkoski, P. DeSantis, B. Harvey, C. Havrda, M. Horbal, and J. Mowat Young

Authority: K. Curseaden

RWA: L. Bingaman, R. Kowalski, D. Bochan, J. Hill, S. Lakshminarayanan, and P. Singh

Office of Consumer Affairs: Attorney Donofrio ("OCA")

RPB Staff: J. Slubowski

Chairman Mongillo called the meeting to order at 5:30 p.m. He reviewed the Safety Moment distributed to members.

At 5:31 p.m., on motion made by Mr. Smith, seconded by Ms. Campbell, and unanimously carried, the committee voted to convene in executive session pursuant to G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210 subsection b #'s 5 B, pertaining to commercial and financial information. Present in executive session were Committee members, Messrs. Betkoski, Bingaman, DeSantis, Harvey, Havrda, Horbal, Hill, Lakshminarayanan, and Singh, and Mss. Bochan, Kowalski, Slubowski, and Young.

At 6:25 p.m., the committee came out of executive session. No votes were taken in, or as a result of, executive session.

At 6:25 p.m., on motion made by Mr. Rescigno, seconded by Ms. Campbell, and unanimously carried, the committee voted to convene in executive session pursuant to G.S. Section 1-200(6)(E) to discuss matters covered by Section 1-210 subsection b #'s 5 B, pertaining to commercial and financial information. Present in executive session were Committee members, Messrs. Betkoski, Bingaman, DeSantis, Harvey, Havrda, Horbal, Hill, Lakshminarayanan, and Singh, and Mss. Bochan, Kowalski, Slubowski, and Young.

At 7:09 p.m., the committee came out of executive session. No votes were taken in, or as a result of, executive session.

On motion made by Mr. Rescigno, and seconded by Ms. Campbell, the committee voted to approve the minutes of its October 17, 2022 meeting, as presented.

Representative Policy Board Consumer Affairs Committee November 21, 2022

Atty. Donofrio, OCA, reported on one consumer complaint that was escalated to the OCA that involved a minor usage charge for a vacant property located in New Haven. Atty. Donofrio is working with the RWA to resolve the issue.

Atty. Donofrio also stated that he has reviewed the final Lead & Copper Rule. He pointed out that the Final Rule was established using pricing data from 2016 due to the time it takes to create the legislation. He then discussed the impact of inflation and other financial considerations.

On motion made by Ms. Campbell, seconded by Mr. Levine, and unanimously carried, the Committee approved the OCA's October 2022 billing of \$2,745.00.

The committee reviewed and discussed its proposed 2023 Calendar Year regular meeting dates. On motion made by Mr. Rescigno, seconded by Ms. Campbell, and unanimously carried, the committee voted to adopt the 2023 regular meeting dates, as presented.

The next regular meeting is on Monday, December 19, 2022 at 5:30 p.m.

At 7:17 p.m., on motion made by Mr. Levine, and unanimously carried, the meeting adjourned.

Stephen Mongillo, Chairman